Helpful Software

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Get Started

- Browsers Supported by D2L (http://vtac.lonestar.edu/help/brightspace-supported-browsers)
- Perform a System Check (https://d2l.lonestar.edu/d2l/systemcheck)
- Perform a speed test - Make sure your internet service is adequate for test taking.

  - http://www.speedtest.net/
  - https://www.measurementlab.net/tests/ndt/

Resources Offered by IT

The IT Service Desk offers a variety of software products and support (https://www.lonestar.edu/ots.htm#student-resources). Options include **Microsoft Office 365**, **Adobe Creative Cloud**, and **Webex Teams**.

Other Resources

- Troubleshoot viewing PDF files on the web (http://helpx.adobe.com/acrobat/kb/cant-view-pdf-web.html)
- Google Drive Help (https://support.google.com/drive#topic=14940)
- Respondus LockDown Browser Student Guide (http://respondus.com/downloads/RLDB-Quick-Start-Guide-D2L-Student.pdf) - Helpful documentation for using the Respondus LockDown Browser, a browser that may be required by Lone Star College faculty for taking and reviewing online assessments in the Learning Management System.