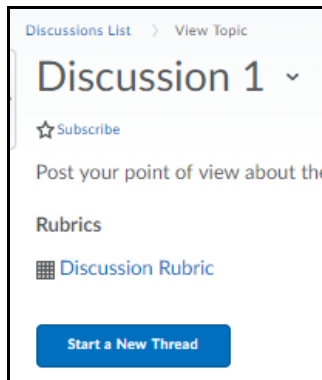


# Unable to See Start a New Thread Button

Last Modified on 07/25/2023 10:44 am CDT

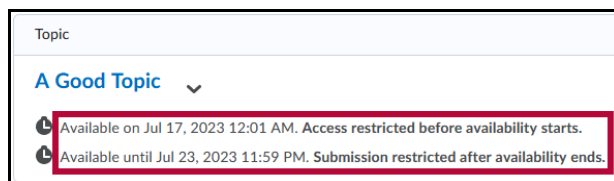
If a discussion topic is available and unlocked, you should see a button labeled "Start a New Thread."

If you can access a discussion but can't start a new thread in it, the discussion's permissions are set so that the discussion is available for viewing but is locked and not available for posting.



## Troubleshooting

1. To confirm, go to the discussion.
2. Look for a message indicating that access or submission to the forum or topic is restricted. If either is restricted you will see a message indicating that either access or submissions are restricted at the current time.



3. If you believe the topic should be open, contact your instructor.

## Contact the Instructor

- Email within the course.
  - See [Using Classlist \(https://vlac.lonestar.edu/help/a350\)](https://vlac.lonestar.edu/help/a350).
- Use our [Contact Directory \(https://my.lonestar.edu/psc/porguest/EMPLOYEE/EMPL/c/LSC\\_CONTACTDIR.LSC\\_CONTACTDIR.GBL\)](https://my.lonestar.edu/psc/porguest/EMPLOYEE/EMPL/c/LSC_CONTACTDIR.LSC_CONTACTDIR.GBL) to locate your instructors contact information.

