

Wrong Class is Listed in My Courses Widget

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You may see a course in your D2L My Courses widget that is similar to the one you signed up for but has a different section number. Instructors may merge similar classes together. Also, due to enrollment, sections may at times be combined by the administration.

Troubleshooting

- Try refreshing the browser to be sure the page displayed is current.
- See if the section number is listed in your course list in the Student Center in the [myLoneStar \(https://my.lonestar.edu\)](https://my.lonestar.edu) portal.
- See if the instructor in the D2L Classlist is the same instructor as your classes in [myLoneStar \(https://my.lonestar.edu\)](https://my.lonestar.edu).
- Verify your course enrollment documentation, noting the name and section number of the correct course (e.g. PSYC-2301 1001).

Contact the Instructor

- Email within the course.
 - See [Using Classlist \(https://vlac.lonestar.edu/help/use-classlist\)](https://vlac.lonestar.edu/help/use-classlist).
- Use our [Contact Directory \(https://my.lonestar.edu/psc/porguest/EMPLOYEE/EMPL/c/LSC_CONTACTDIR.LSC_CONTACTDIR.GBL\)](https://my.lonestar.edu/psc/porguest/EMPLOYEE/EMPL/c/LSC_CONTACTDIR.LSC_CONTACTDIR.GBL) to locate your instructor's contact information.

Contact the Service Desk

Contact the [Service Desk \(https://vlac.lonestar.edu/help/vlac-support\)](https://vlac.lonestar.edu/help/vlac-support) to document the problem. The technician will document the issue and provide you with an incident number.

Please have the following information ready:

- The class name with the section number of both the incorrect class and the correct class (e.g. PSYC-2302 1001 vs. PSYC-2301 1001).

Call 281.318.HELP (4357) or (toll free 866.614.5014)
