VLAC Support

Student Support Services

https://lonestar.service-now.com
Phone Number: 1-866-614-5014 ()

We are available by e-mail, phone, or through our website.

| IT Service Desk Chat | Librarian Chat | Ticketing System |

For IT Service Desk Chat, click on the button above to open a new page. Then use the **[Click for Live Chat]** button at the bottom right of that page.

(https://lonestar.webex.com/lonestar/supportcenter/webacd.wbx?WQID=2634d9e6933706d68018f0836027afdb)

View Browsers Supported by D2L (https://vlac.lonestar.edu/help/d2l-supported-browsers)

What to Expect from the IT Service Desk (https://vlac.lonestar.edu/help/contact-it-service-desk)

IT Resources for Students (https://www.lonestar.edu/ots.htm#student-resources)
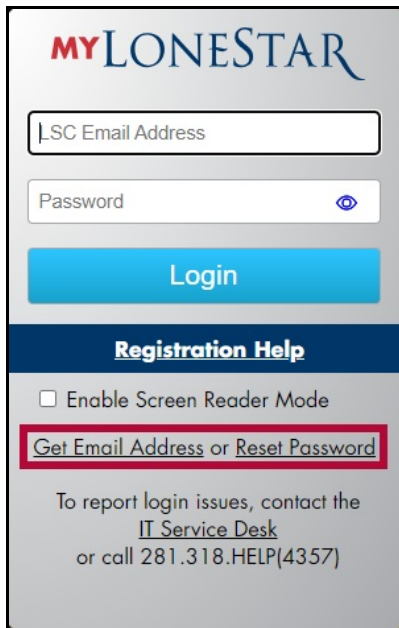
LSC Maintenance Windows

Weekly Maintenance

Every Tuesday & Thursday
10 p.m. - 11:55 p.m.

Every Weekend
Sat. 11 p.m. - Sun. noon

Student Account Management

To find your email address or password, click **[Get Email Address]** or **[Reset Password]**.

D2L System Check Tool

Check your system using the D2L System Check Tool (https://d2l.lonestar.edu/d2l/systemcheck).