

VLAC Support

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Student Support Services

<https://lonestar.service-now.com>
Phone Number: 1-866-614-5014 ()

We are available by e-mail, phone, or through our website.

IT Service Desk Chat

Librarian Chat

Ticketing System

For IT Service Desk Chat, click on the button above to open a new page. Then use the "Click for Live Chat" button at the bottom right of that page.

(<https://lonestar.webex.com/lonestar/supportcenter/webacd.wbx?WQID=2634d9e6933706d68018f0836027afdb>)

View Browsers Supported by D2L

(<https://vlac.lonestar.edu/help/a274>)

What to Expect from the IT Service Desk

(<https://vlac.lonestar.edu/help/additional-technical-issues>)

IT Resources for Students

(<https://www.lonestar.edu/ots.htm#student-resources>)

LSC Maintenance Windows

Weekly Maintenance
Every Tuesday & Thursday
10 p.m. - 11:55 p.m.

Every Weekend
Sat. 11 p.m. - Sun. noon


Student Account Management

To find your email address or password, click [\[Get Email Address\]](#) or [\[Reset Password\]](#).



MY LONESTAR

LSC Email Address

Password 

Login

Registration Help

Enable Screen Reader Mode

[Get Email Address or Reset Password](#)

To report login issues, contact the
[IT Service Desk](#)
or call 281.318.HELP(4357)

D2L System Check Tool

Check your system using the D2L System Check Tool (<https://d2l.lonestar.edu/d2l/systemcheck>).
