

VLAC Support

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Student Support Services

<https://lonestar.service-now.com>

Phone Number: [1-866-614-5014](tel:1-866-614-5014) ()

We are available by e-mail, phone, or through our website.

IT Service Desk Chat

Librarian Chat

Ticketing System

For IT Service Desk Chat, click on the button above to open a new page. Then use the **[Click for Live Chat]** button at the bottom right of that page.



<https://lonestar.webex.com/lonestar/supportcenter/webacd.wbx?WQID=2634d9e6933706d68018f0836027afdb>

[View Browsers Supported by D2L \(https://vlac.lonestar.edu/help/d2l-supported-browsers\)](https://vlac.lonestar.edu/help/d2l-supported-browsers)

[What to Expect from the IT Service Desk \(https://vlac.lonestar.edu/help/contact-it-service-desk\)](https://vlac.lonestar.edu/help/contact-it-service-desk)

[IT Resources for Students \(https://www.lonestar.edu/ots.htm#student-resources\)](https://www.lonestar.edu/ots.htm#student-resources)

LSC Maintenance Windows

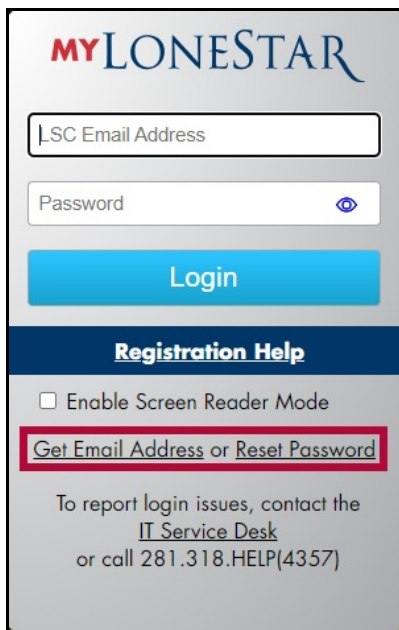
Weekly Maintenance

Every Tuesday & Thursday
10 p.m. - 11:55 p.m.

Every Weekend
Sat. 11 p.m. - Sun. noon

Student Account Management

To find your email address or password, click **[Get Email Address]** or **[Reset Password]**.



MY LONESTAR

LSC Email Address

Password

Login

Registration Help

Enable Screen Reader Mode

Get Email Address or Reset Password

To report login issues, contact the
IT Service Desk
or call 281.318.HELP(4357)

D2L System Check Tool

Check your system using the D2L [System Check Tool](https://d2l.lonestar.edu/d2l/systemcheck)
(<https://d2l.lonestar.edu/d2l/systemcheck>).
