

Helpful Software

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Get Started

- [Browsers Supported by D2L](http://vtac.lonestar.edu/help/brightspace-supported-browsers) (<http://vtac.lonestar.edu/help/brightspace-supported-browsers>)
- [Perform a System Check](https://d2l.lonestar.edu/d2l/systemcheck) (<https://d2l.lonestar.edu/d2l/systemcheck>)
- Perform a speed test - Make sure your internet service is adequate for test taking.
 - [Speedtest.net](http://www.speedtest.net/) (<http://www.speedtest.net/>)
 - [Measurement Lab](https://www.measurementlab.net/tests/ndt/) (<https://www.measurementlab.net/tests/ndt/>)

Resources Offered by IT

The IT Service Desk offers a [variety of software products and support](https://www.lonestar.edu/ots.htm#student-resources) (<https://www.lonestar.edu/ots.htm#student-resources>). Options include **Microsoft Office 365**, **Adobe Creative Cloud**, and **Webex Teams**.

Other Resources

- [Troubleshoot viewing PDF files on the web](http://helpx.adobe.com/acrobat/kb/cant-view-pdf-web.html) (<http://helpx.adobe.com/acrobat/kb/cant-view-pdf-web.html>)
 - [Google Drive Help](https://support.google.com/drive#topic=14940) (<https://support.google.com/drive#topic=14940>)
 - [Respondus LockDown Browser & Respondus Monitor](https://vlac.lonestar.edu/help/a368) (<https://vlac.lonestar.edu/help/a368>) - Helpful documentation for using the Respondus LockDown Browser, a browser that may be required by Lone Star College faculty for taking and reviewing online assessments in the Learning Management System.
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