

Advising Services for Online Students

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Online Advisors

Your success at Lone Star College is important to us. LSC-Online advisors are available to assist students with advising services related to courses offered in an online format. Some of these services include general advising, registration, the add/drop/withdrawal process, and degree planning.

LSC-Online Advisors are able to assist students with selecting and enrolling in online classes. We will walk you through the Advising Process by reviewing your TSI Placement Test scores and/or college transcripts to determine what classes you are able to take. Once the prerequisites are reviewed, we can enroll you if you are unable to enroll on your own.



- [More Advising Resources \(http://www.lonestar.edu/advising.htm\)](http://www.lonestar.edu/advising.htm)

Online Readiness Tool

The SmarterMeasure Learning Readiness Indicator is an assessment tool that identifies a potential or current Lone Star College student's level of readiness for studying in an online course environment. Use the tool to measure your technical skills and get feedback on your learning style. This may also be a useful assessment for those who are taking courses that are now unexpectedly online. Use the login information below to take the free assessment.

- [Log In to the Free Assessment \(https://lonestar.smartermeasure.com/\)](https://lonestar.smartermeasure.com/)

Username: lscstudent

Password: lonestar

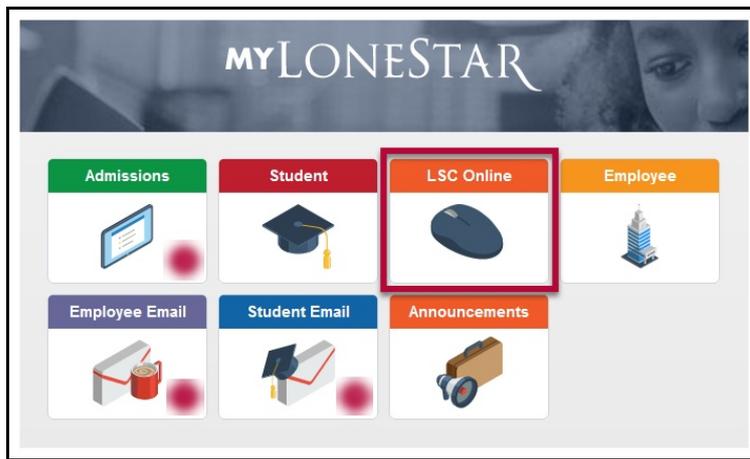
D2L Student Training

Current students can only access their online courses after completing the **D2L Student Training**. This training has been developed to help students learn about D2L course functions such as uploading assignments, taking quizzes, sharing discussions, and more.

NOTE: If you are taking courses through the **LSC-Online** campus, or if you are taking a **fully online** or **hybrid** course from any LSC campus, you will be **required** to complete this training in order to access D2L.

To access the **D2L Student Training**:

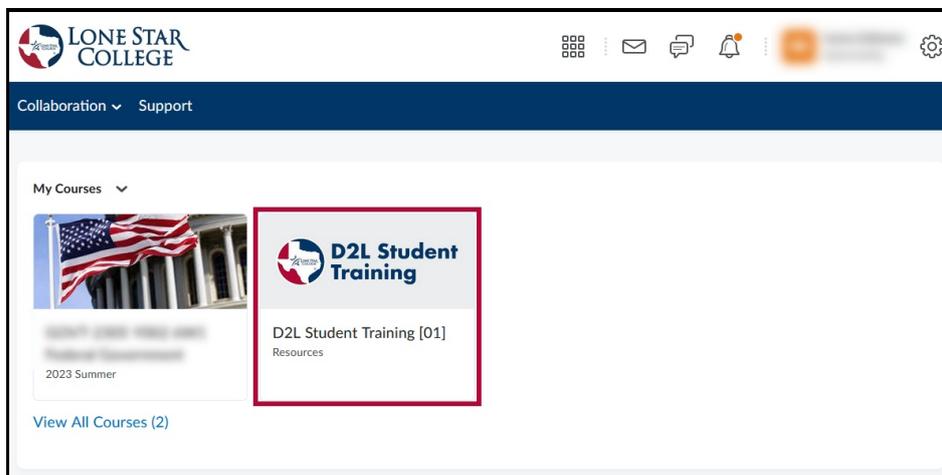
1. Login to [myLoneStar \(https://my.lonestar.edu/\)](https://my.lonestar.edu/) and click on the **[LSC Online]** tile.



2. Click on the **[Brightspace D2L]** tile. The **D2L Homepage** will open in a new tab.



3. You will be on your **D2L Homepage**. On your course list, click on the **[D2L Student Training]** tile.



4. On the course homepage, click **[Content]** and follow the on-screen instructions to begin the D2L Student Training process.

LONE STAR COLLEGE D2L Student Training [01]

Content Grades Course Activities Collaboration Support

Welcome to D2L Student Training [01]

Announcements

Welcome to D2L Student Training!

Welcome!

Click on the **Content** link in the navigation to begin.

Show All Announcements

Work To Do

All Clear For Now!
You have no activities with due or end dates available.

5. Work through the material in the D2L Student Training through the navigation: **[Start Here: D2L Student Training]** -> **[D2L Lesson]**. Click **[D2L Student Training Quiz]** to access the training quiz after you are finished with the lesson.

NOTE: After you successfully score an **80% or higher** on the quiz, you will be able to access your courses **on or after the course start date**. You will **NOT** be able to access your D2L course before the course's start date.

Start Here: D2L Student Training Print

Welcome! Students who are taking any online or hybrid courses are required to complete the **D2L Student Training** course. Access to content and course materials is restricted in online and hybrid courses until successful completion of this D2L training course. Once you complete the training course, you will not be required to complete it again unless there is a major change to the course delivery system.

To successfully complete the D2L Student Training:

1. Review the **D2L Lesson**.
2. Take the **D2L Student Training Quiz** and earn a passing score of at least 80%.

Once you have received a passing score on the quiz, you should be able to access the content in your online and hybrid courses.

If you experience technical issues, use the Support link in the navbar, or [contact the Service Desk](#) by email, chat, or phone (866-614-5014).

Accessibility (Disability) Statement

Lone Star College recognizes that all students have unique learning styles, in addition to varying backgrounds and abilities. Lone Star College aims to create accessible online learning; meaning an online environment where the greatest number of students can learn, with the least need for adaptations. If you have questions about accessibility issues in this orientation or other online courses, please contact the Disability Services Office where you are receiving your degree. Contact information for Lone Star College Disability Services Office is found on the college's [Accessibility Services and Resources webpage](#) as well as the [Campus Contacts](#) page.

66.67 % 2 of 3 topics complete

- D2L Lesson** (Link) ✓
- D2L Student Training Quiz** (Quiz) •

For more info, see [About the D2L Student Training](https://vlac.lonestar.edu/help/d2l-student-training) (https://vlac.lonestar.edu/help/d2l-student-training).

Online Tutoring Support

Students who are enrolled in only online courses at Lone Star College have access to online tutoring from the myLoneStar portal.

1. Login to [myLoneStar](https://my.lonestar.edu/) (https://my.lonestar.edu/) and click on the **[LSC-Online]** tile.
2. Click on the **[Online Tutoring]** tile.

Online Tutoring

Brightspace D2L

Live Chat Support

Access Online Tutoring

Access Online Learning

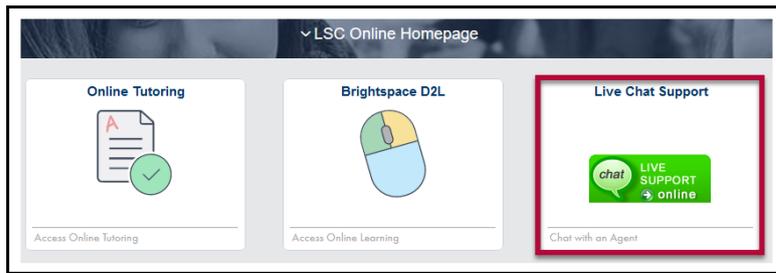
Chat with an Agent

Live Chat and Scheduling Assistance

All students who are enrolled in only online classes or are enrolled in an online EDUC 1300 course have access to live chat with an online advisor.

1. Login to [myLoneStar](https://my.lonestar.edu/) (https://my.lonestar.edu/) and click on the **[LSC-Online]** tile.

2. Click on the **[Live Chat Support]** tile.



If you are not a fully online student see [LSC Advising \(http://www.lonestar.edu/advising\)](http://www.lonestar.edu/advising) and look for your campus' contact information.
