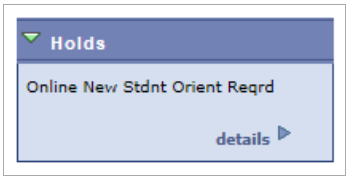
Account Restrictions or Holds

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There may be holds on your account preventing you from registering for a class. Click on **[details]** for instructions. Below is a list of possible holds you may see:



Business Office Hold

A business office hold has to do with funds. You will need to contact the business office: http://www.lonestar.edu/lsc-business-offices.htm

Online New Student Orientation

All first time in college students are required to complete a New Student Orientation. The New Student Orientation is designed to assist students with understanding college life, being a successful college student, and where to find the college's policies.

Student Success Course (EDUC-1300) Required

Effective Fall 2012, First Time in College students are required to take this course. Non-degree seeking students are not required to take this course.

Bacterial Meningitis Vaccination

Texas Education Code § 51.9192 - Bacterial Meningitis Vaccination Required for Certain Students; Exceptions states that all students attending an institution of higher education are required to provide proof of an initial bacterial meningitis vaccine or a booster dose during the five-year period preceding, and at least 10 days prior to, the first day of the first semester in which the student initially enrolls at a Texas higher education institution. Lone Star College Students who are not exempt are unable to register for classes until their bacterial meningitis vaccination requirement has been satisfied and recorded as complete. Confirm your compliance status by clicking on the Admissions tile in my.LoneStar.edu (https://my.lonestar.edu/psp/ihprd/?cmd=login&languageCd=ENG).

More information is found at Bacterial Meningitis Vaccination Requirement (https://www.lonestar.edu/meningitis.htm) and Bacterial Meningitis Vaccination Compliance (https://www.lonestar.edu/vaccination-compliance-steps.htm).

Official Transcripts

Submit Official Transcripts from Other Schools

- Official High School Transcripts
  - See High School Transcripts (https://www.lonestar.edu/HighSchoolTranscripts.htm) for information
  - The high school transcript requirement is waived when official college transcripts are received, evaluated, and college-level transfer credit has been awarded.
- Official College Transcripts

- Students must submit official transcripts from all colleges previously attended.
- Visit Transcripts (https://www.lonestar.edu/transcripts) for more information.

Order Official LSC Transcripts

- Visit Order Transcripts Online (https://www.studentclearinghouse.org/solutions/learners/) to order your official LSC transcript to be sent to another college, university, employer, or organization.
- Need assistance? Visit Transcript Ordering Help (https://nscsso.my.site.com/student/s/transcripts) for step-by-step guidance.
- Explore Transfer Services (https://www.lonestar.edu/transfer-services) for resource, planning tools, and support to help you successfully transfer to another institution.

Placement Testing

Starting in courses that match your skills and academic preparation can make a significant difference in your college experience. Placement testing helps us understand your strengths and prior learning so we can guide you into the courses where you are most likely to succeed.

The Texas Success Initiative Assessment (TSIA2) is a state-required program designed to support student success and help ensure students are prepared for college-level coursework. Unless exempt, students attending public colleges and universities in Texas are required to demonstrate college readiness in reading, writing, and mathematics before enrolling in classes.

- Visit Placement Testing (http://www.lonestar.edu/placement-testing-info.htm) for more information about testing requirements, testing options, and fees.
- Fees must be paid to the campus Business Office (http://www.lonestar.edu/lsc-business-offices.htm) prior to testing.
- Plan to arrive at the testing center at least five hours before closing to allow sufficient time to complete testing.
- Some students may qualify for a TSIA2 exemption based on official SAT, ACT, STAAR EOC, GED, or HiSET scores submitted to Lone Star College. Visit TSI Exemptions and Waivers (https://www.lonestar.edu/TSI-Exemptions-Waivers.htm) to learn more.

Connect with an Academic Advisor (http://www.lonestar.edu/advising) to determine whether you are required to take the TSIA2 and which test section(s) you need to complete before enrolling.

Placement Testing for LSC-Online Campus Students:

1. Complete the free Admissions Application (https://www.lonestar.edu/admissions.htm).

2. Complete the Pre-Assessment Activity (PAA) (https://practice.accuplacer.org/login). A certificate of completion will be emailed to you when you have finished.

3. Forward your PAA certificate of completion to OL-Testing@lonestar.edu ().

4. Contact an LSC-Online Advisor () to determine whether you are required to take the TSIA2 and which test section(s) you need to complete. Visit TSIA2 Exemptions and Waivers (https://loop.usercontent.microsoft/?preview=true) to learn more about exemption eligibility.

5. Complete the Remote Testing Request form on the Placement Testing

(https://www.lonestar.edu/placement-testing-info.htm) webpage and email the completed form to OL-Testing@lonestar.edu ().

6. Pay your testing fee(s) through the LSC-Online Storefront. (https://systemoffice-lonestar.nbsstore.net/lone-star-college-online-campus)

> **IMPORTANT:** Do not submit payment through another campus storefront unless you will be testing in person at that campus.

7. After your request has been processed, you will receive an email from Accuplacer containing your remote testing voucher number and instructions for scheduling your exam with ProctorU. Please allow 1–3 business days for processing.

> **ProctorU Fee:** ProctorU charges a separate $29.50 remote proctoring fee. This fee must be paid directly to ProctorU and is in addition to the testing fee(s) paid to Lone Star College.

Other Holds

- See Residency Official
- Final Assessment Score Required
- Individual Approval Needed
- SSN Problem
- Residency Oath Required

See the If you do not see your Online Course (https://vlac.lonestar.edu/help/a277#if-you-do-not-see-your-course) section in the Access Your Online Courses (https://vlac.lonestar.edu/help/access-online-courses) if you are unable to proceed to Content in your D2L courses.
