

# If You Believe Your Grade Is Incorrect

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The only person with the ability to change your grade is your instructor; the Service Desk cannot change grades. If you believe a grade you have received is incorrect, you must contact your instructor.

## Contact the Instructor

- Email in the course.
    - See [Using Classlist \(https://vlac.lonestar.edu/help/use-classlist\)](https://vlac.lonestar.edu/help/use-classlist).
  - Use our [Contact Directory \(https://services.lonestar.edu/contactdirectory/\)](https://services.lonestar.edu/contactdirectory/) to locate your instructor's contact information.
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