

Access Your Online Courses

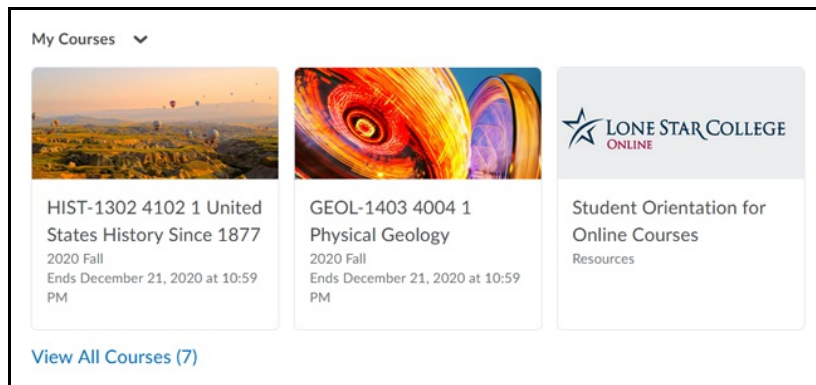
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There are different methods for accessing your online courses.

Show Video Walkthrough

From the Lone Star College Homepage

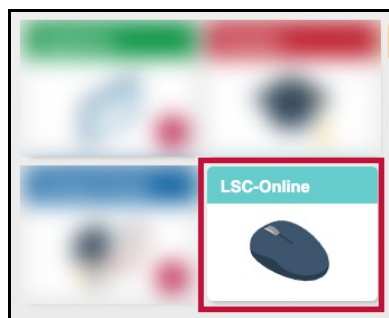
1. Visit www.lonestar.edu. (<https://www.lonestar.edu>)
2. Click the **Class Login** link in the menu at the top of the page.
3. Click the **Secure Login** image and log in with your LSC email and password.
4. If your course is an online or hybrid course, you should see it in the course list under My Courses.



5. You may also see face-to-face courses listed. Many faculty use D2L to support their students' learning on campus.

From the myLoneStar Portal

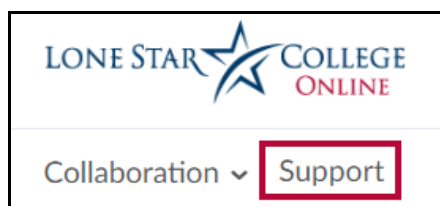
1. Log in to [my.LoneStar.edu](http://My.Lonestar.edu) (<http://My.Lonestar.edu>).
2. Click the **LSC-Online** tile.



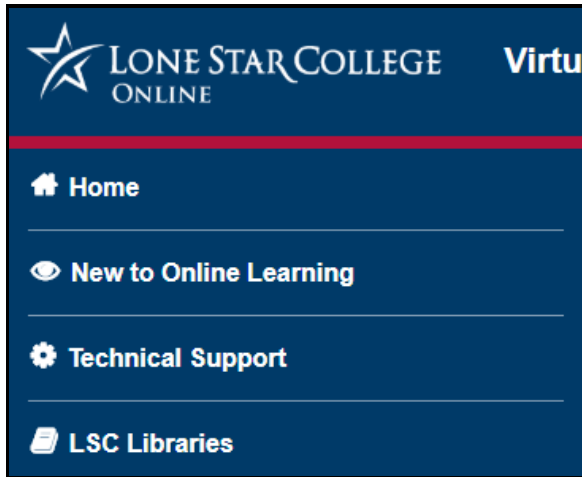
3. If your course is an online or hybrid course, you should see it in the course list under My Courses.
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If You Do Not See the Course

1. If you have your instructor's contact information, let your instructor know that you cannot access the course.
2. From the D2L Home page, click on **Support** in the Navbar. This opens the Virtual Learning Assistance Center (VLAC).

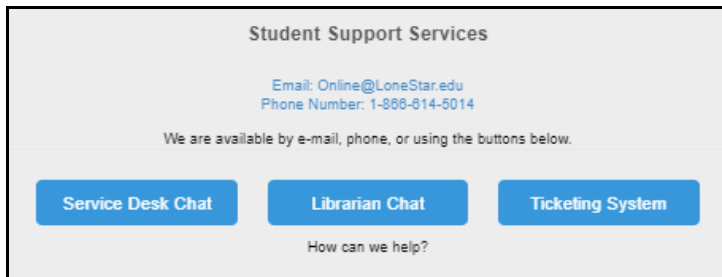


3. Click on Technical Support in the left menu.



4. You can email, call, or chat for help.

If the Chat attendant cannot help you immediately, a ticket will be sent to the **LSC-Online** department. You will be contacted as soon as possible. Please provide your best contact information so we may reach you.



24/7 Service Desk

If you cannot access D2L, here is the 24/7 help desk contact information:

The Office of Technology Services **Service Desk** is available to support your technical needs and will forward tickets to **LSC-Online** as needed.

- Email: online@lonestar.edu ()
 - Phone Number: 1-866-614-5014
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