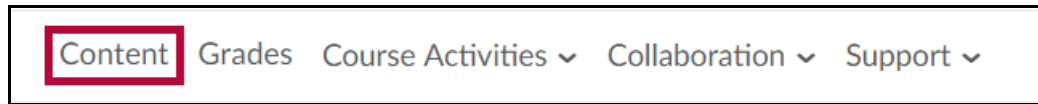


# Unable to See Any Content, Assignments, or Assessments

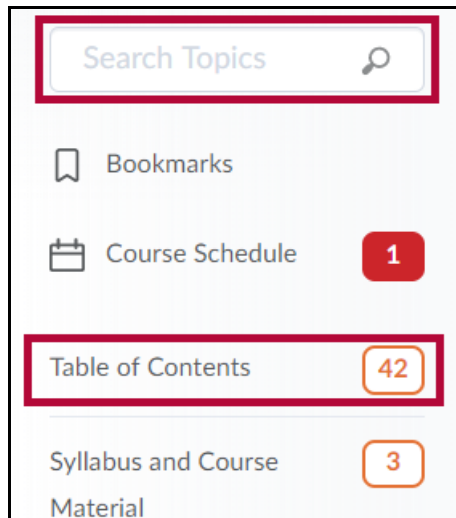
Last Modified on 05/31/2022 3:10 pm CDT

If you cannot see content, assignments, or assessments, try the following:

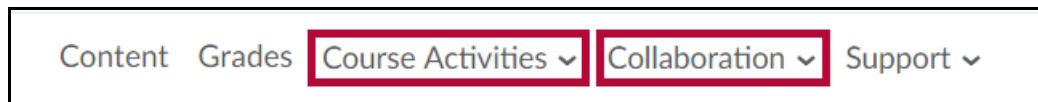
- To find a reading assignment or instructions, go to Content in the Navbar.



- Click on Search Topics and insert a word from the title you are looking for.



- Click on Table of Contents to see a full list of topics.
- To find course activities from the the Navbar:



- Click on Course Activities > Assignments
- Click on Course Activities > Quizzes
- Click on Collaboration > Discussions

If you still cannot see any content, assignments, or assessments in the course, contact your instructor.

## Contact the Instructor

- Email within the course.
  - See [Using Classlist \(https://vlac.lonestar.edu/help/a350\)](https://vlac.lonestar.edu/help/a350).
- Use our [Contact Directory \(https://my.lonestar.edu/psc/porguest/EMPLOYEE/EMPL/c/LSC\\_CONTACTDIR.LSC\\_CONTACTDIR.GBL\)](https://my.lonestar.edu/psc/porguest/EMPLOYEE/EMPL/c/LSC_CONTACTDIR.LSC_CONTACTDIR.GBL) to locate your instructor's contact information.
- If you cannot reach your instructor, contact the Service Desk.

## Contact the Service Desk

1. Contact the [Service Desk \(https://vlac.lonestar.edu/help/vlac-support\)](https://vlac.lonestar.edu/help/vlac-support) to document the problem and get an **Incident** number to relay to your instructor.
2. The technician will document the issue and provide you with an incident number.

Please have the following information ready:

- Class name with section number (e.g. PSYC-2301 1001)

- Browser and version you are using (e.g. Chrome, Firefox ESR 43.0.1 etc.)
- Note the steps you took so the technician can duplicate the problem.
- Note any error messages exactly. Take a screen shot if possible.
- Provide your instructor with the incident number.

**Call 832.813.6600 (toll free 866.614.5014)**

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