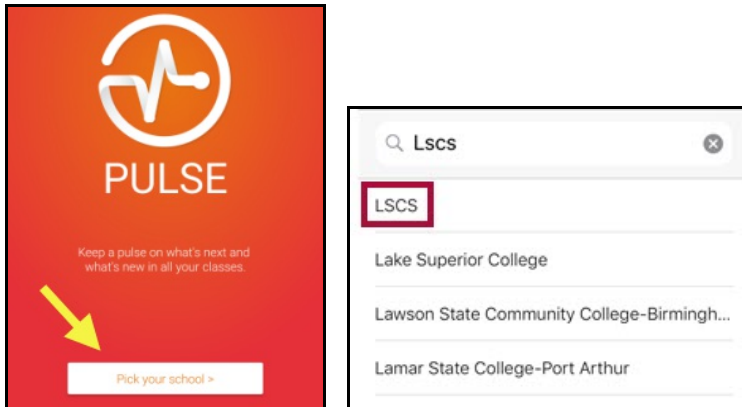


# Use Pulse

Last Modified on 08/20/2021 12:33 pm CDT


## Signing into D2L Pulse


1. Tap on “**Pick Your School.**” Search for and choose “**LSCS.**”




2. Sign in using your Lone Star College username and password.


## Interface Overview

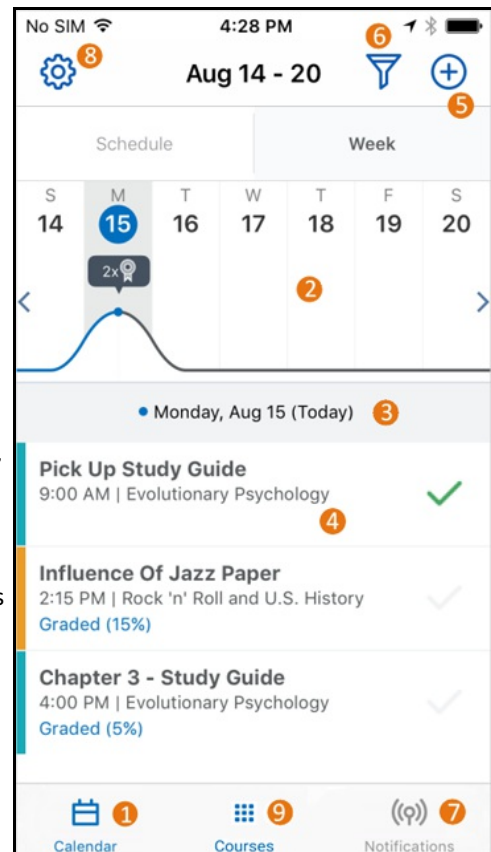
1. The  Calendar tab (located at the bottom of the screen) includes **Week** and **Schedule** sub-tabs (located at the top of the screen) to toggle between the views:
  - In **Week** view, the activity list only shows activities for the selected day, and the graph displays the week's activities at a glance.
  - **Schedule** displays a list of all activities for the duration of your courses, and the graph does not display.
2. In **Week** view, the graph indicates which days are the busiest.
  - Navigate weeks by swiping left/right. As you navigate, the activity list updates.
  - Tapping a day updates the activity list.
3. The activity summary displays the active date.
4. The activity list displays the following activities: To-dos, Readings, Assignments, or Evaluations.
  - Navigate activities by swiping up or down.
  - Swiping left/right moves to the next/previous week. As you navigate, the graph updates.
  - Tapping an activity displays detailed information and actions you can perform.


- Tapping a  checkmark icon marks the activity as complete




5. Fill in any gaps in your schedule by tapping the  Add activity icon.


6. Tap the  Course filter icon to edit course names or filter by Courses and Activities.

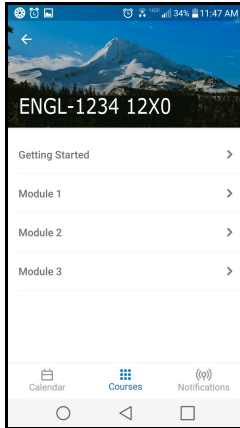


7. View course content updates from D2L Learning Environment by tapping the  Notifications icon.

8. Tap the  Settings icon to log out, provide feedback, or view the version number. On Android, the Settings icon is three lines.



9. Now you can see your Course List and the Table of Contents by clicking  Course List icon.



## Activity categories in D2L Pulse

D2L Pulse displays the following activity categories, which are mapped from the D2L Learning Environment:

### Pulse Activity Icons

Assignment

Assignment folder, Discussion topic, Checklist, Survey



Evaluation

Quiz, Grade item



Reading

Content topic



To Do

None. A To Do activity is personal data created in Pulse by the student.

## Viewing and editing activities

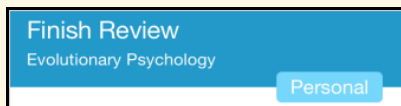
From the activity list, tapping an activity displays more details.

### Activity details in D2L Pulse

1. Activity Title and Course.

**NOTE:** You can easily distinguish between personal activities you created in D2L Pulse and activities created by your instructors in D2L Learning Environment.

A personal activity is identified by a Personal label:



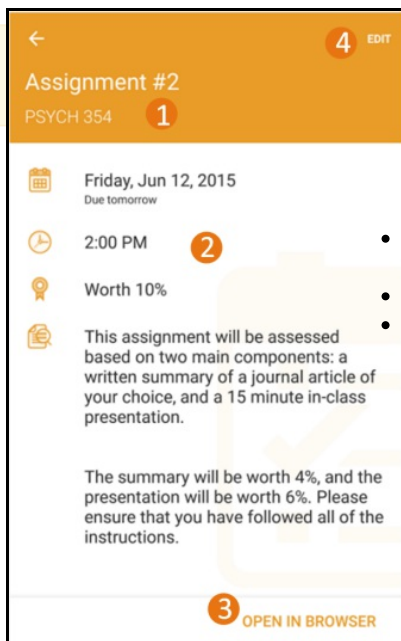
2. Activity details:

- Due date.
- Time.
- Grade worth. (This value is initially empty and must be set by the student.)
- Activity notes. (For example, special instructions for an assignment.)

3. Tap **Open in Safari** (iOS) or **Open in Browser** (Android) to open the activity in D2L Learning Environment (for example, an exam in the Quizzes tool).

**IMPORTANT:** It is recommended that you take tests and make submissions using a computer.

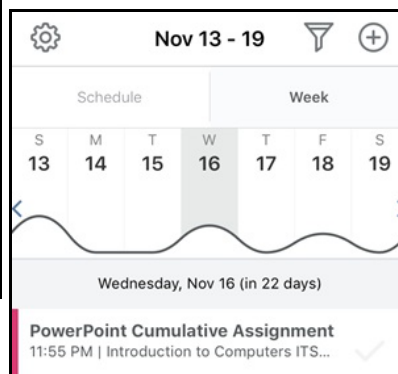
4. Tap **Edit** to edit the activity details.

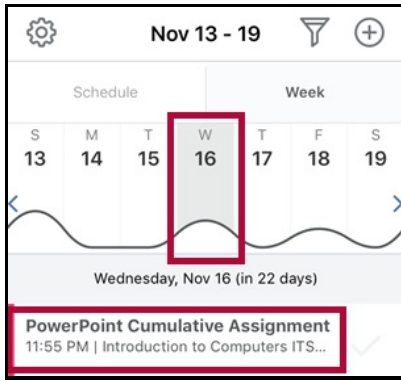


**NOTE:** When editing an activity created in D2L Learning Environment, the Title and Grade worth fields are the only editable fields.

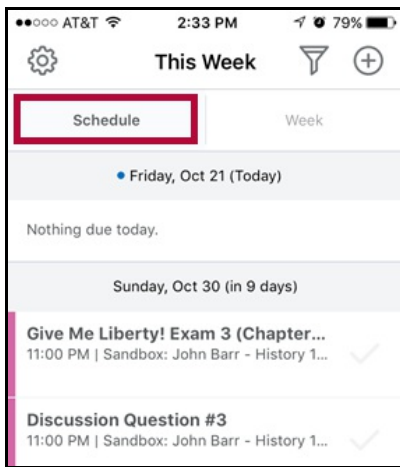
## Calendar Views - Schedule & Week

- In the **Week** view, you see a graph of the activities you have due during a given week.
- Slide the graph left or right to see different weeks.
- If you tap on a certain date, you will see exactly what is due on that date.





1. To see your assignments in a list view, tap the icon at the top of the courses screen that says **Schedule**.



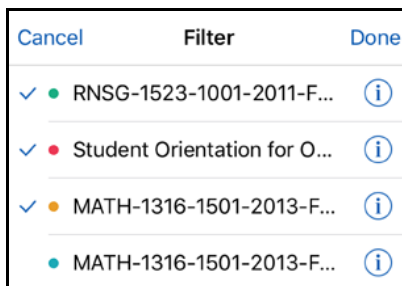
2. Mark an activity as done by tapping the checkmark next to the title of the assignment.



3. Choose the courses from which you would like to see information.



1. Tap the Course filter icon.
2. Remove the checkmark from classes you do not want to see.

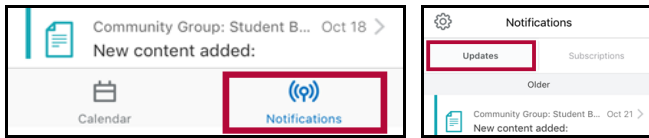


## Notification Views - Updates and Subscriptions

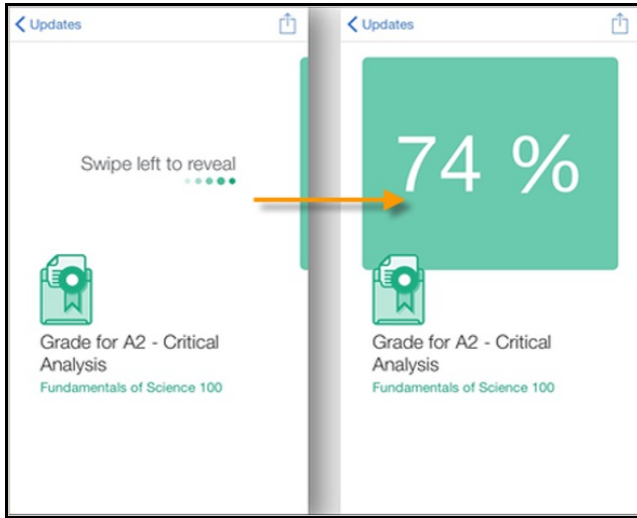


Tap on the **Notifications icon**.

- Tap on **Updates** to view a grade or list of new items in a course.
  1. Tap on the assignment.

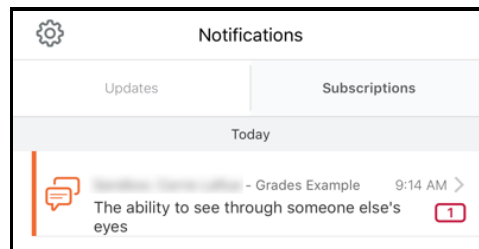


2. Then swipe left to display the grade.



- Tap on Subscriptions

1. Subscribed topics are listed. Those that have updates will have a number showing how many updates



are available in each topic.

2. For discussions you have subscribed to you can read all the posts in the thread. At the bottom of the screen, you will find a field where you can reply to the thread.

**IMPORTANT:** It is recommended that you take tests, post or submit graded activities using a computer.

## Log out of D2L Pulse



(iOS)



(Android)

1. Tap the **Settings** icon:

2. Tap **Sign Out**.

## Current Versions

The latest version of Brightspace Pulse is supported on devices with iOS® 12+ or Android™ 6.0+ (2015 release). Older versions of Brightspace Pulse will continue to work on devices with iOS 11 or Android 5.0, but will not receive any app updates. For an optimal experience, D2L recommends installing the latest version of Brightspace Pulse on devices with iOS 12+ or Android 6.0+.

## Troubleshooting Pulse

- **I cannot find my organization or school when I search.**
  - If Lone Star College does not display in the list when you search, you can add it manually using its URL (<https://d2l.lonestar.edu>). This field is available when there are zero search results or if you choose to disable your mobile device's geolocation service.

- **I cannot connect Brightspace Pulse to my school or organization.**
    - If you cannot connect to your school or organization, the problem could be:
      - Your access to the internet is off. Contact your phone/tablet service provider.
      - You entered your ID or password incorrectly. Try again.
  
  - **I cannot see the courses that I am enrolled in.**
    - Check the course start date. Courses that are not open will not show in Pulse.
  
  - **I don't see any updates on the Updates tab or I cannot access my course documents, announcements, grades, etc.**
    - When you initially log in to Brightspace Pulse, no course content updates appear until new updates come from Brightspace Learning Environment; however, introductory updates appear. The Brightspace Pulse app provides you with updates when announcements are created in your courses and when you receive new grades from your instructors.
  
  - **Percentage values don't appear for any of my activities.**
    - While Brightspace Pulse can retrieve data from your courses in Brightspace Learning Environment, it cannot determine percentage values for individual activities. Percentage values must be manually added by learners in Brightspace Pulse.
  
  - **I don't see updated course content on the Updates tab.**
    - Course content updates only appear in the Updates tab if the instructor checks the "Notify students that the content has changed" option for the updated content in Brightspace Learning Environment.
      - Contact your instructor for more information.
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