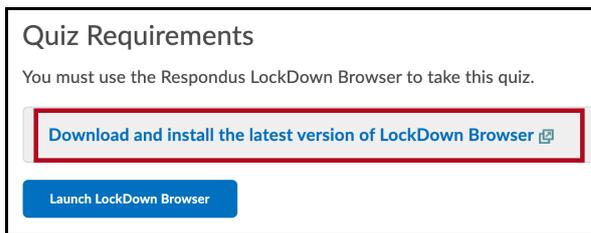# Using a Chromebook with LockDown Browser

Last Modified on 08/30/2023 2:25 pm CDT

A Chromebook extension for LockDown Browser is required to use a Chromebook for quizzes and exams requiring the LockDown Browser with or without Monitor.

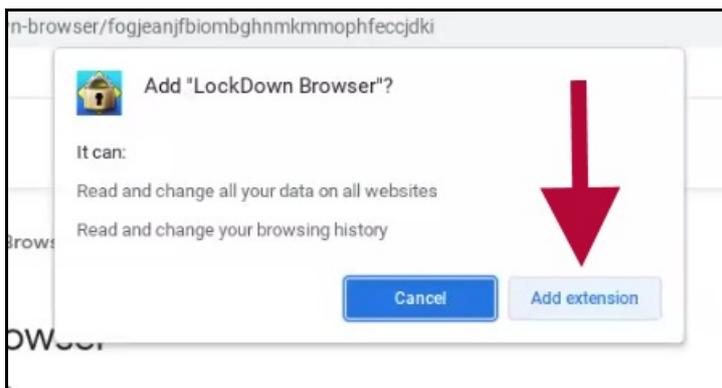## Installing the Chromebook Extension

1. To install the new extension, click the regular **[Download and install the latest LockDown Browser installation]** link that is presented in the quiz. (DO NOT search for the app directly from the Chrome web store.)

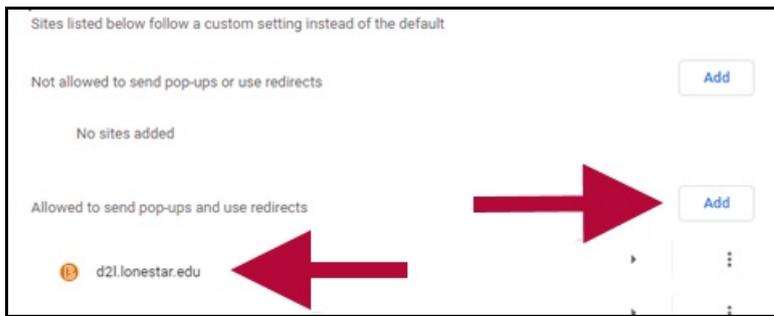2. Then select **[Add to Chrome]** to install the **LockDown Browser Extension**.

3. Click **[Add Extension]**.

4. **Pop-ups need to be enabled in Chrome:**
   The Chrome browser needs to be configured to allow pop-ups from **d2l.lonestar.edu**.
   It is advised to manually input our website instead of allowing from all.

Managed Chromebooks

Chromebooks managed by Lone Star College: Contact the IT Service Desk (https://vlac.lonestar.edu/help/contact-it-service-desk) if encountering problems.

Chromebooks managed by ISDs: Contact your school help services.

Known Issues

Limitations and/or known issues with LockDown Browser for Chromebook include:

- Pop-ups need to be enabled in Chrome for the server; otherwise, the student gets stuck on the **Start Quiz** page. LockDown Browser's Calculator and Spreadsheet features aren't currently supported.

- The extended keyboard functions (for adding symbols and special characters) are not currently available.

- LockDown Browser's "Help Center" is currently unavailable, and there is no Live Chat support for students taking exams that require Respondus Monitor.

- "Allow access to specific external web domains" option is currently not supported.