

Using a Chromebook with LockDown Browser

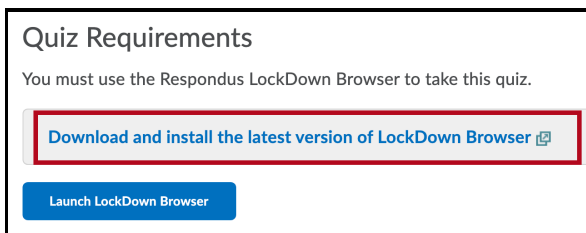
Last Modified on 05/13/2022 10:45 am CDT

A Chromebook extension for LockDown Browser is required to use a Chromebook for quizzes and exams requiring the LockDown Browser with or without Monitor.

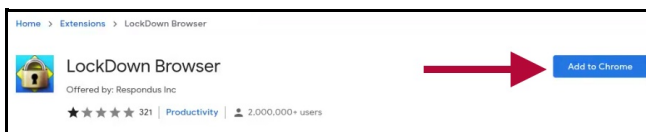
NOTE: Respondus LDB and Monitor function on Chromebooks and iPads.

Installing the Chromebook Extension

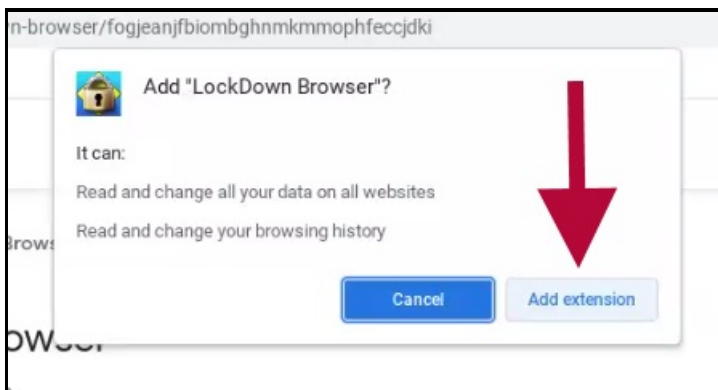
1. To install the new extension, click the regular LockDown Browser installation link that is presented in the quiz. (DO NOT search for the app directly from the Chrome web store.)



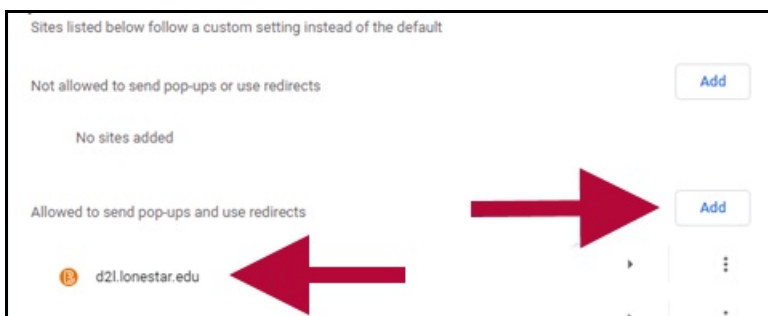
2. Then select "Add to Chrome" to install the LockDown Browser Extension.



3. Click **Add Extension**.



4. Pop-ups need to be enabled in Chrome:
The Chrome browser needs to be configured to allow pop-ups from "d21.lonestar.edu".
It is advised to manually input our website instead of allowing from pop-ups.



Managed Chromebooks

Chromebooks managed by Lone Star College: Contact the Service Desk if encountering problems.

Chromebooks managed by ISDs: Contact your school help services.

Known Issues

Limitations and/or known issues with LockDown Browser for Chromebook include:

- Pop-ups need to be enabled in Chrome for the server otherwise the student gets stuck on the "Start Quiz" page. LockDown Browser's Calculator and Spreadsheet features aren't currently supported.
 - The extended keyboard functions (for adding symbols and special characters) are not currently available.
 - LockDown Browser's "Help Center" is currently unavailable, and there is no Live Chat support for students taking exams that require Respondus Monitor.
 - "Allow access to specific external web domains" option is currently not supported.
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