

Using a Mac with LockDown Browser

Last Modified on 05/31/2022 9:55 am CDT

In this article:

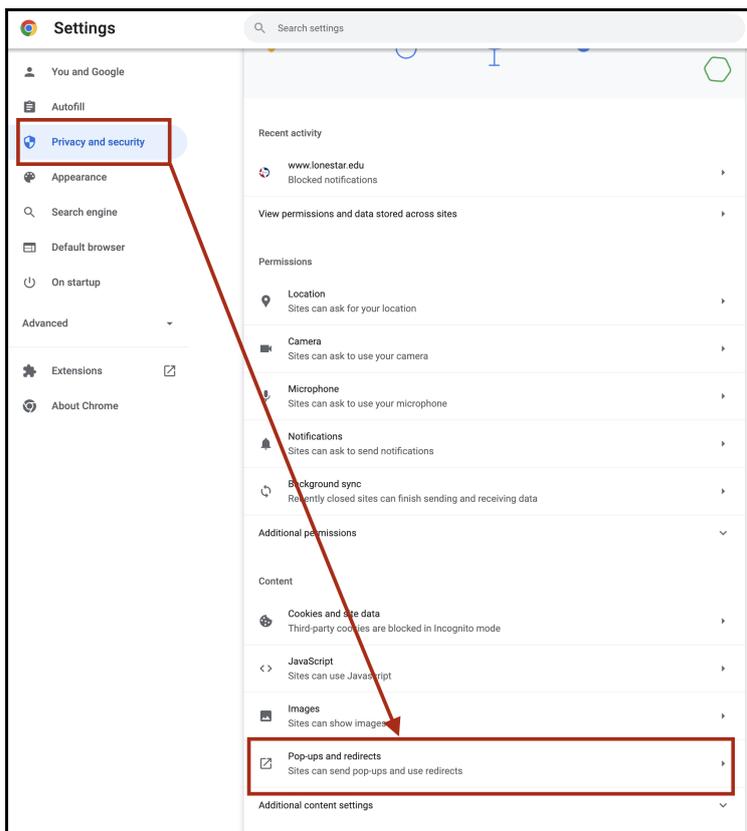
- [Enable Pop-ups](#)
- [Install LockDown Browser](#)
- [Known Issues](#)
- [Blocklisted Applications issue](#)

NOTE: These instructions are for the Chrome browser on the Mac.

Enable Pop-ups

The browser needs to be configured to allow pop-ups from “d2l.lonestar.edu”. It is advised to manually input our website instead of allowing from pop-ups.

1. Go to **Chrome Settings > Privacy and security > Pop-ups and redirects**.

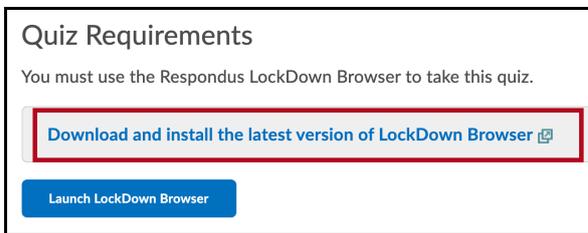


2. The text in the option should read '**Sites can send pop-ups and use redirects**'.

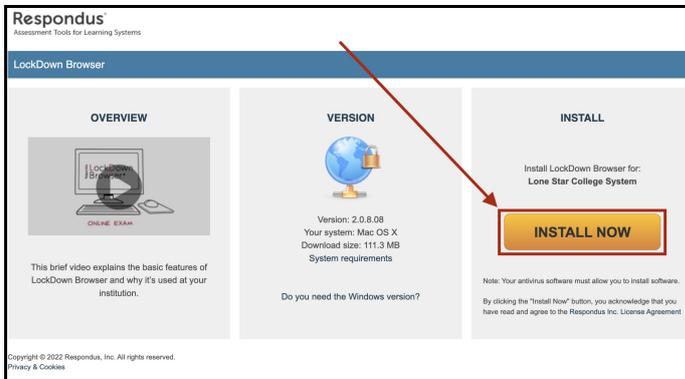


Install LockDown Browser

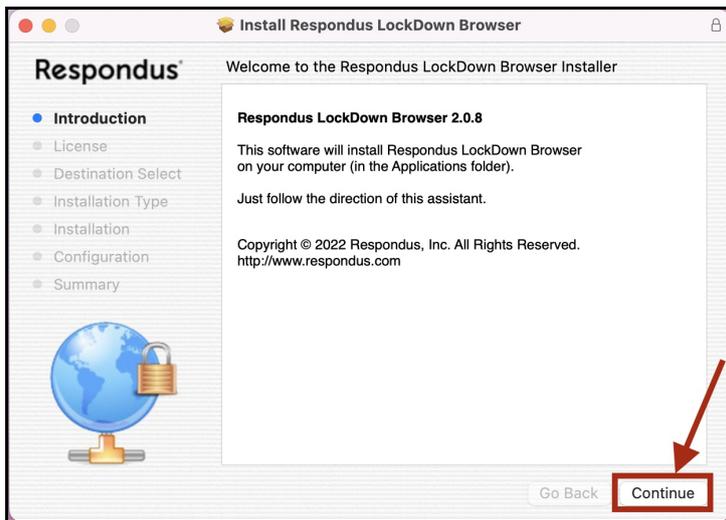
1. Click **Download and install the latest version of LockDown Browser** that is presented on the **Start Quiz** page.
(DO NOT search for the app directly in **Finder)**



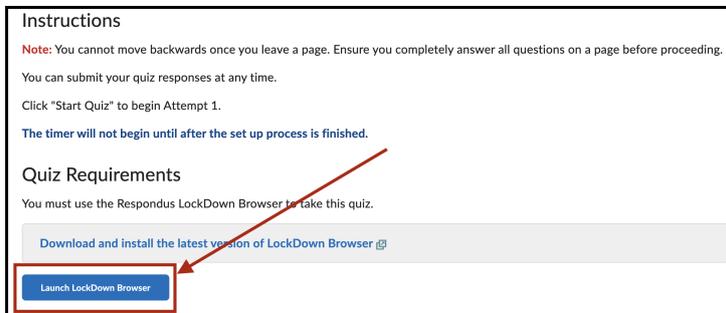
2. Click **Install Now**.



3. Click on **Continue** and follow the steps to complete installation.



4. Once installation is completed, head back to the **Start Quiz** page and click Launch **LockDown Browser**.

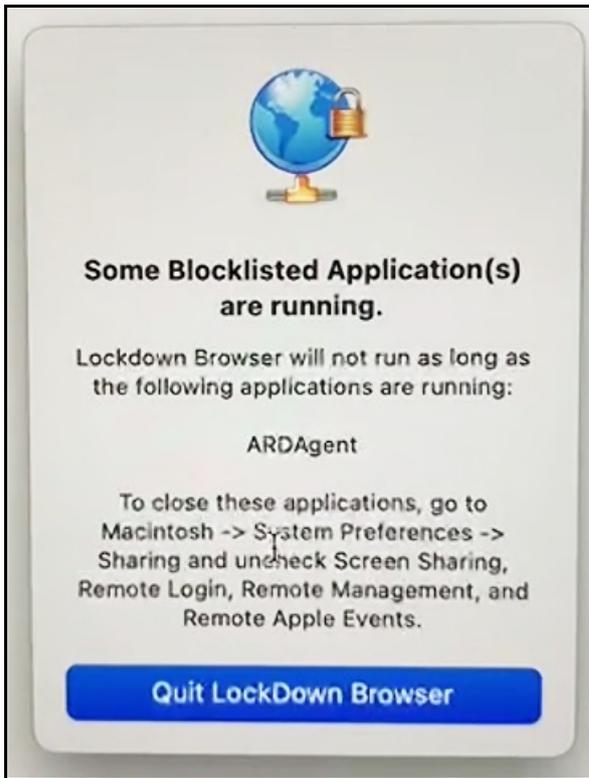


Known Issues

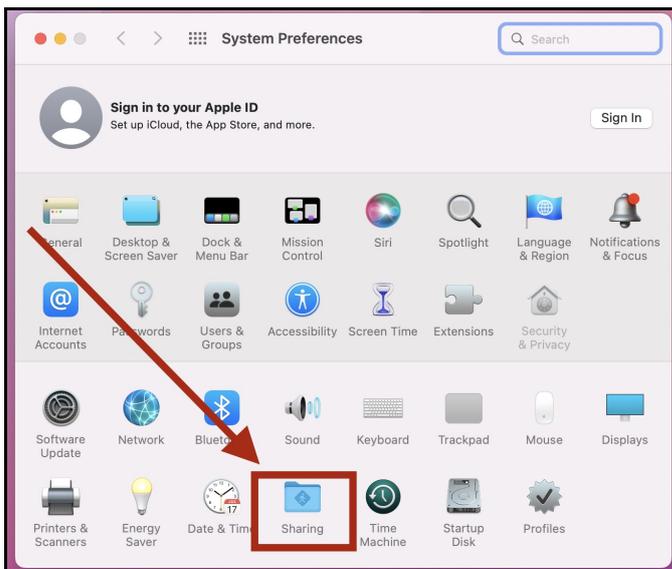
Blocklisted Applications issue

In order for Respondus LockDown Browser to launch, all other applications must be shut down first. If this condition is not met, the pop-up box below will appear:

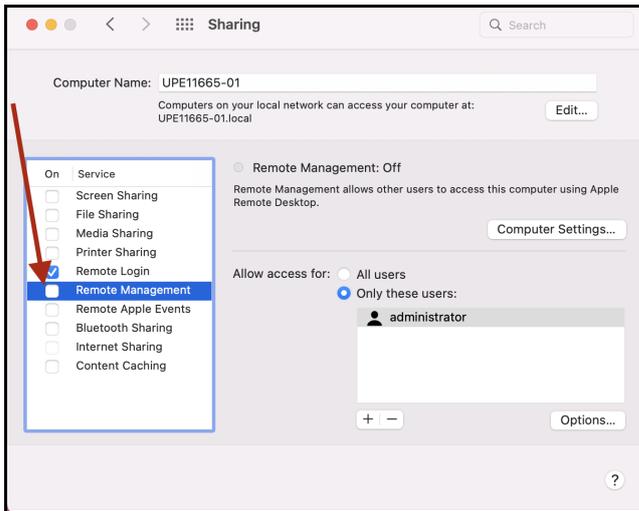
1. To resolve this, click on **Quit LockDown Browser**



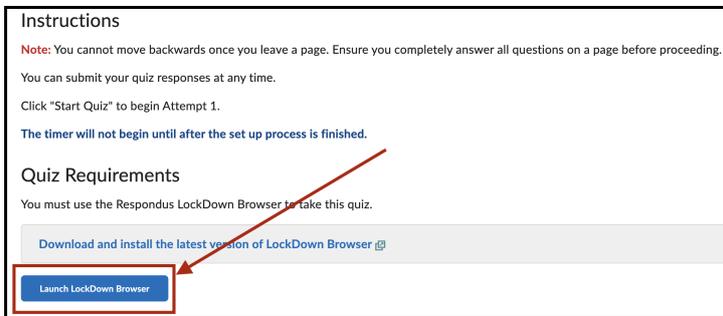
2. Go to **System Preferences**, click on **Sharing**.



3. Make sure **Remote Management** is unchecked.



4. Head back to the quiz and click on **Launch LockDown Browser**.



5. When this pop-up occurs, click on **Close Applications**.



6. You should now be able to access the **Start Quiz** page within **Respondus Lockdown Browser**.

See also: [Respondus Lockdown Browser and Respondus Monitor Helpful Hints\(https://vlac.lonestar.edu/help/a368\)](https://vlac.lonestar.edu/help/a368)