# Using a Mac with LockDown Browser

Last Modified on 05/31/2022 9:55 am CDT

#### In this article:

- Enable Pop-ups
- Install LockDown Browser
- Known Issues
- Blocklisted Applications issue

**NOTE:** These instructions are for the Chrome browser on the Mac.

### **Enable Pop-ups**

The browser needs to be configured to allow pop-ups from "d2l.lonestar.edu". It is advised to manually input our website instead of allowing from pop-ups.

1. Go to Chrome Settings > Privacy and security > Pop-ups and redirects.

0	Settings	Q Search settings	
÷	You and Google		$\bigcirc$
Ê	Autofill		
۲	Privacy and security	Recent activity	
۲	Appearance	www.lonestar.edu     Blocked notifications	•
Q	Search engine	View permissions and data stored across sites	•
	Default browser	Permissions	
U	On startup	Cocation Sites can ask for your location	•
Adva	inced 👻	Camera Sites can ask to use your camera	×
*	Extensions	Microphone Sites can ask to use your microphone	•
		Notifications Sites can ask to send notifications	•
		C Bickground sync Revently closed sites can finish sending and receiving data	•
		Additional parmissions	~
		Content	
		Cookies and the data Third-party cookies are blocked in Incognito mode	•
		<> JavaScript Sites can use JavaSript	•
		Images Sites can show images	•
		Pop-ups and redirects Sites can send pop-ups and use redirects	•
		Additional content settings	~

2. The text in the option should read 'Sites can send pop-ups and use redirects".

Cont	ent	
\$	Cookies and site data Third-party cookies are blocked in Incognito mode	۶.
<>	JavaScript Sites can use Javascript	•
	Images Sites can show images	Þ
Ø	Pop-ups and redirects Sites can send pop-ups and use redirects	•
Addi	ional content settings	~

## Install LockDown Browser

1. Click Download and install the latest version of LockDown Browser that is presented on the Start Quiz page.

(**DO NOT** search for the app directly in **Finder**)



#### 2. Click Install Now.



3. Click on **Continue** and follow the steps to complete installation.



4. Once installation is completed, head back to the Start Quiz page and click Launch LockDown Browser.

Instructions		
Note: You cannot move backwards once you leave a page. Ensure you completely answer all questions on a page before proceeding.		
You can submit your quiz responses at any time.		
Click "Start Quiz" to begin Attempt 1.		
The timer will not begin until after the set up process is finished.		
Quiz Requirements You must use the Respondus LockDown Browser to take this quiz.		
Download and install the latest version of LockDown Browser @		
Launch LockDown Browser		

#### **Known Issues**

## **Blocklisted Applications issue**

In order for Respondus LockDown Browser to launch, all other applications must be shut down first. If this condition is not met, the pop-up box below will appear:

1. To resolve this, click on Quit LockDown Browser



2. Go to System Preferences, click on Sharing.



3. Make sure **Remote Management** is unchecked.

		<	>		Sharing	Q Search
١	Co	mputer Na	ame: C	UPE116 Compute JPE1166	65-01 s on your local network can access your computer at: -01.local	Edit
	On	Service Screen Sl File Shari Media Sh	haring ng aring		<ul> <li>Remote Management: Off</li> <li>Remote Management allows other users to acces</li> <li>Remote Desktop.</li> </ul>	s this computer using Apple
		Printer SH Remote L Remote M Remote A Bluetooth Internet S	naring .ogin Manage .pple E n Sharir Sharing	ment vents ng	Allow access for: All users Only these users: administrator	
		Content (	Caching	9	+ -	Options
						?

4. Head back to the quiz and click on Launch LockDown Browser.

Instructions		
Note: You cannot move backwards once you leave a page. Ensure you completely answer all questions on a page before proceedin		
/ou can submit your quiz responses at any time.		
Click "Start Quiz" to begin Attempt 1.		
The timer will not begin until after the set up process is finished.		
Quiz Requirements		
Download and install the latest version of LockDown Browser 👜		
Launch LockDown Browser		

5. When this pop-up occurs, click on **Close Applications**.



6. You should now be able to access the Start Quiz page within Respondus Lockdown Browser.

See also: Respondus Lockdown Browser and Respondus Monitor Helpful Hints(https://vlac.lonestar.edu/help/a368)