Examity - Live Proctoring Solution

Last Modified on 11/21/2024 12:43 pm CST

Examity is a **live proctoring** solution utilized by Lone Star College that allows online and distance learners to take proctored exams without needing to visit a Testing Center.
All quizzes taken in Examity, with the exception of **Practice Quizzes**, are taken by students in front of a live **Proctor,** who will monitor your surroundings and entire desktop throughout the exam. There is no cost to students to use Examity.

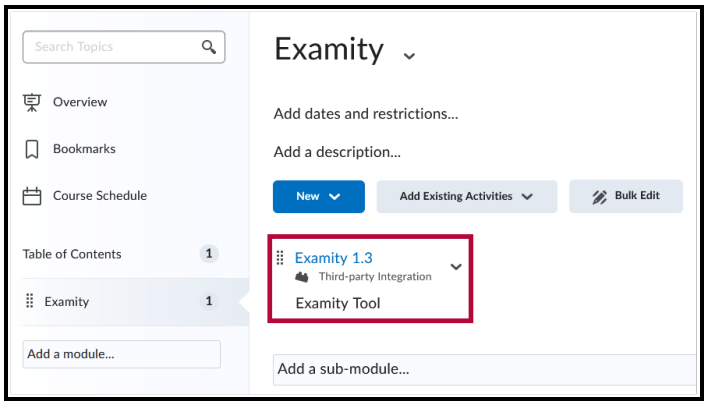
Accessing Examity

1. Open your course in D2L.

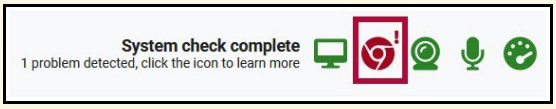
2. Navigate to **Content**.

3. Your Instructor will place a link in **Content** titled **[Examity 1.3]**. Click this link to access **Examity**.

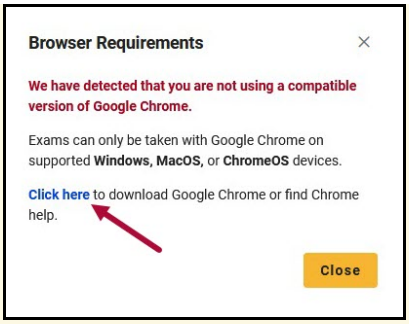
NOTE: Students **MUST** use this link to access all Examity Quizzes. Students can not access an Examity Quiz from **Course Activities > Quizzes**.



NOTE: Examity only supports **Google Chrome** browser on **Windows** or **Mac** desktops/laptops and **Chromebooks**. Other browsers, as well as iPads and Android tablets, are **NOT** compatible with Examity. If you are using another browser, or your version of Chrome is not up-to-date, you will see the following:



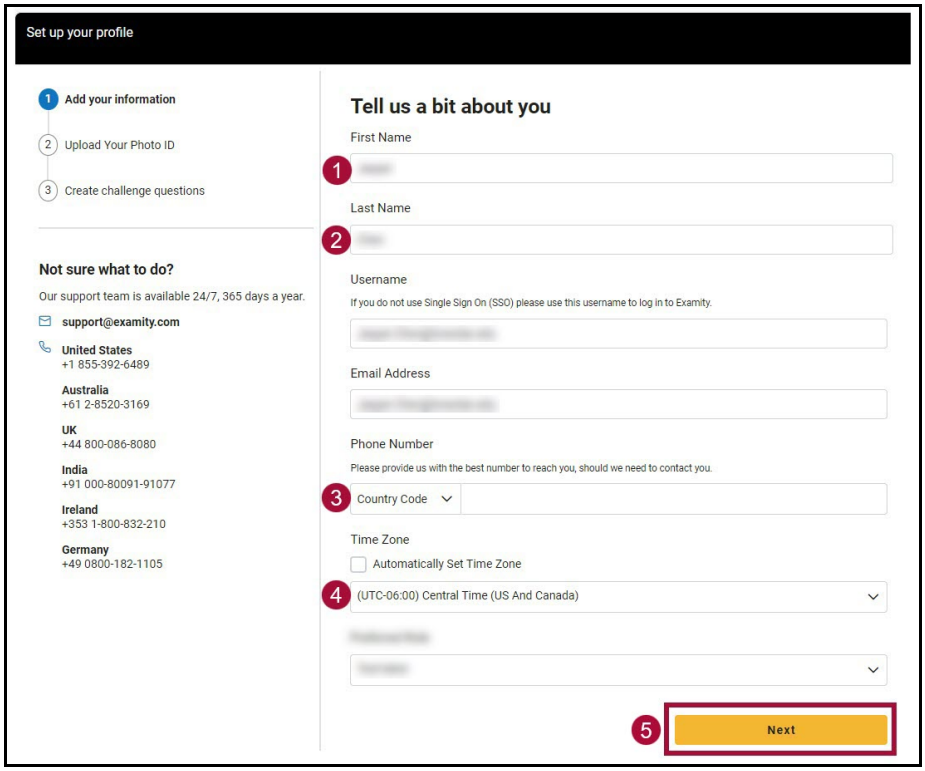
Clicking the red **[Chrome]** icon will bring up the following message:



You will see this message regardless of if your version of Chrome is out-of-date or if you are using a browser other than **Google Chrome**. If you do not have Chrome, click **[Click here]** to download Chrome, and if you see this message while using Chrome, refer to this Google article on **Updating Google Chrome** (https://support.google.com/chrome/answer/95414?hl=en&co=GENIE.Platform%3DDesktop).

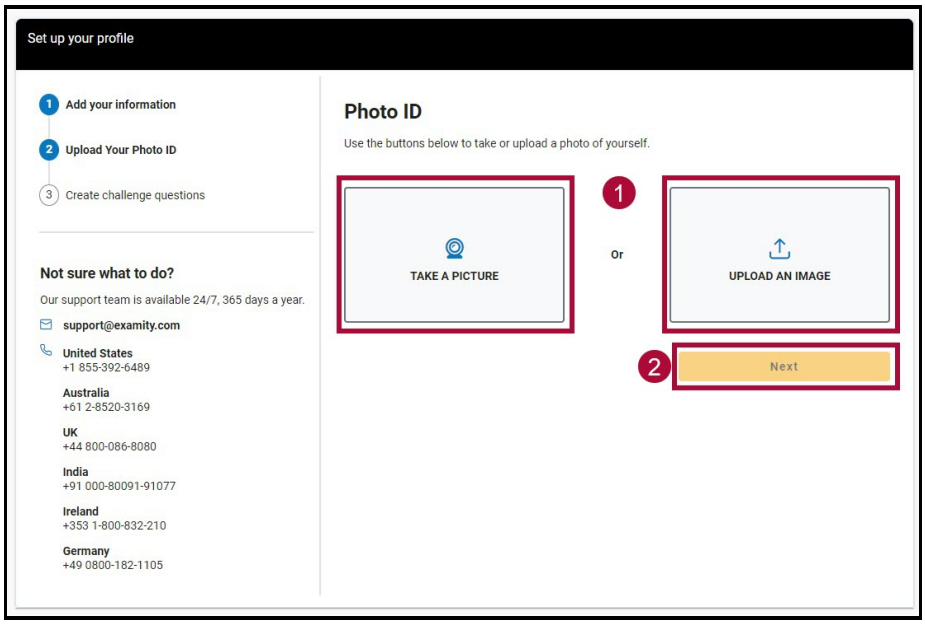
Creating your Profile

1. Confirm your **Contact Information** and your **Time Zone**. Then click **[Next]**.



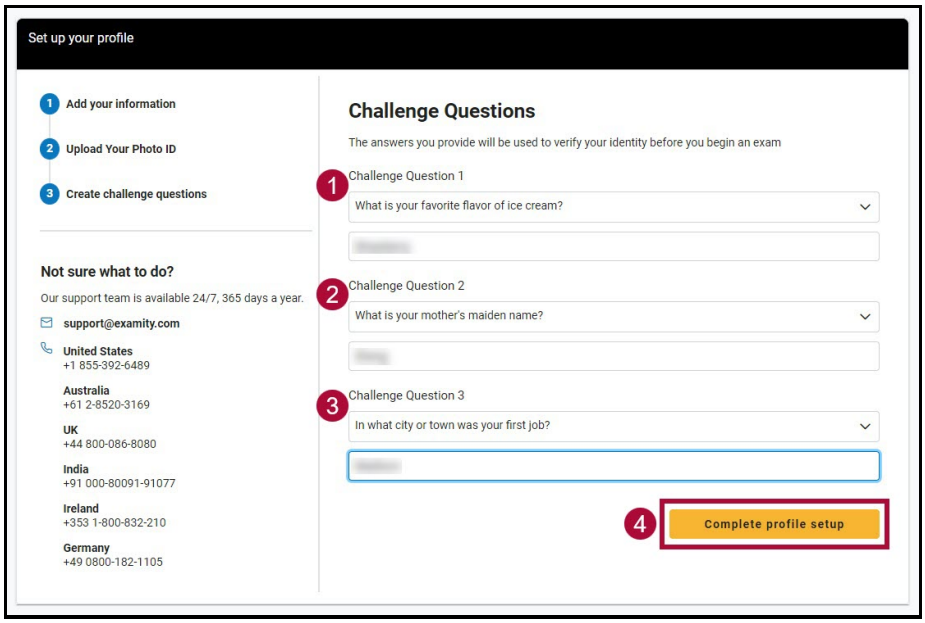
NOTE: Confirm that your **Time Zone** reflects the location in which you will be testing. We recommend selecting
the check box next to **[Automatically Set Time Zone]** so that Examity will choose the right time zone for you
based on your location.

2. Upload a picture of your ID (a valid government-issued photo ID) by selecting either **[Take a Picture]** or **[Upload an Image]**, then click **[Next]**. Please note,

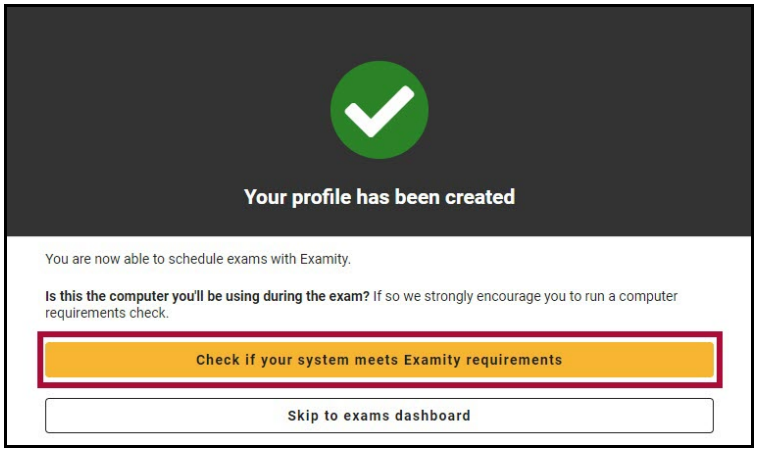


NOTE: For verification purposes, you will need to have your **Photo ID** with you every time you take a quiz in Examity.

3. Select and answer three **Challenge Questions**, then click **[Complete Profile Setup]**.



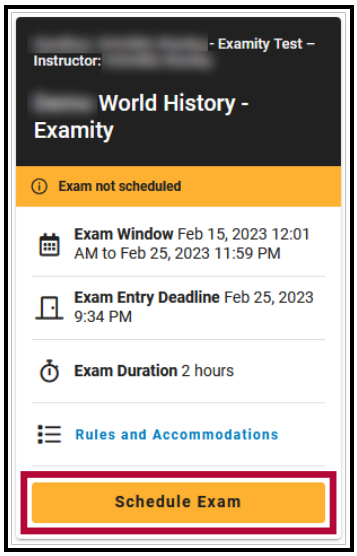
4. Your profile has now been created. You should see the confirmation screen shown below. Before proceeding to the exam
dashboard, we encourage you to perform a **System Check** to see if your system meets Examity requirements.
You can do so by clicking **[Check If Your System Meets Examity Requirements]** and following the process.



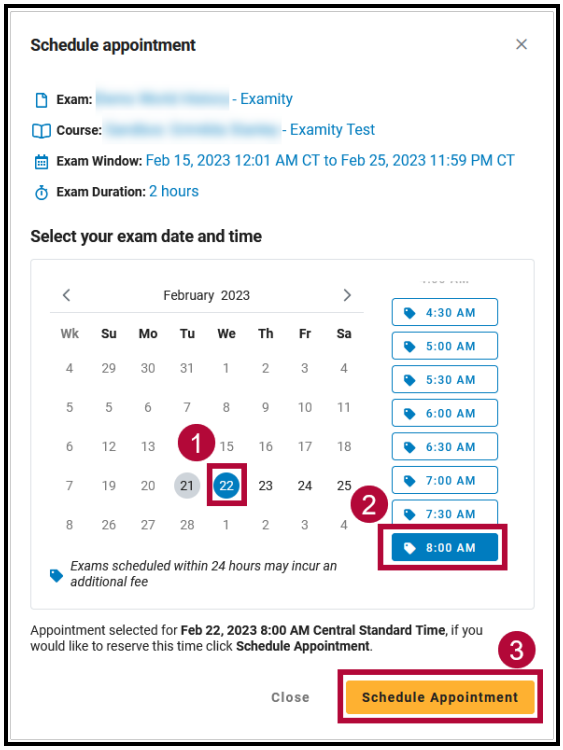
5. For further information on your Examity Profile, please refer to the **Live Proctoring Test-taker Guide** (https://www.examity.com/wp-content/uploads/2022/12/examity_live_proctoring_test_taker_guide_web5.pdf).

Scheduling your Exam

1. Because all Examity quizzes are live-proctored, it is necessary to schedule all quizzes taken in Examity. On your **Examity Dashboard**, you will see all your courses using Examity and all quizzes that you can Schedule. Choose the quiz you would like to Schedule and click **[Schedule Exam]**.

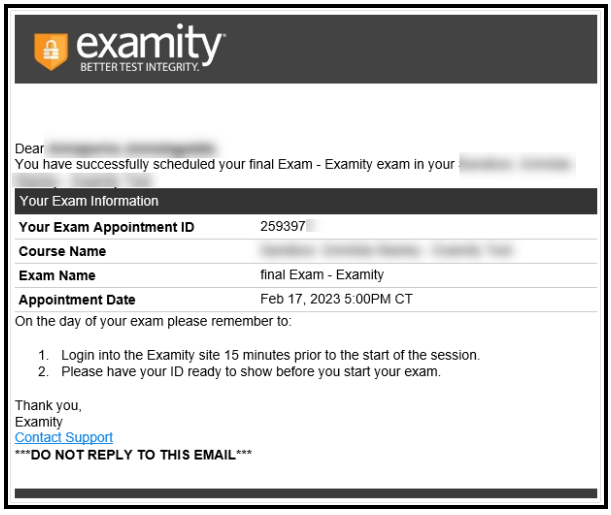


2. This will bring up the **Schedule Appointment** window. From here choose a **Day** and **Time** to Schedule your Exam, and then click **[Schedule Appointment]**.



NOTE: It is **strongly recommended** that you schedule your Exam session **24 hours in advance**. In the event you need to schedule an Exam less than 24 hours in advance, you may see a message stating there is an additional fee. LSC students will not be charged an additional fee, but it is still not recommended to schedule Exams on short notice.

3. You will receive a **Confirmation Email** from Examity with your **Appointment Date** for your Proctored Exam session.


examity
BETTER TEST INTEGRITY.

Dear
You have successfully scheduled your final Exam - Examity exam in your

Your Exam Information	
Your Exam Appointment ID	259397
Course Name	
Exam Name	final Exam - Examity
Appointment Date	Feb 17, 2023 5:00PM CT

On the day of your exam please remember to:

1. Login into the Examity site 15 minutes prior to the start of the session.
2. Please have your ID ready to show before you start your exam.

Thank you,
Examity
Contact Support
DO NOT REPLY TO THIS EMAIL

4. For further information on scheduling and taking quizzes in Examity, please refer to the **Live Proctoring Test-taker Guide (https://www.examity.com/wp-content/uploads/2022/12/examity_live_proctoring_test_taker_guide_web5.pdf)**.

Examity Guide for Test-Takers

Examity has provided the following resources for students. Please refer to these resources for navigating the **Examity Dashboard**, and taking Exams in Examity. We strongly recommend viewing these before taking any quizzes using Examity.

- **Live Proctoring Test-taker Guide** (https://www.examity.com/wp-content/uploads/2022/12/examity_live_proctoring_test_taker_guide_web5.pdf)

- **Examity Live Solutions Test-taker Workflow Video** (https://vimeo.com/593005190)

NOTE: When taking your quiz, you will see a list of test-taking rules that must be followed. **Accommodations** you have during testing will not be shown, but your Proctor will go over any Accommodations you have before you start the quiz. If there is any issue with the accommodations, please **contact your Instructor.**

Examity Troubleshooting & Support

- If you have issues with the Examity website, you can refer to this **Troubleshooting Guide** provided by Examity:

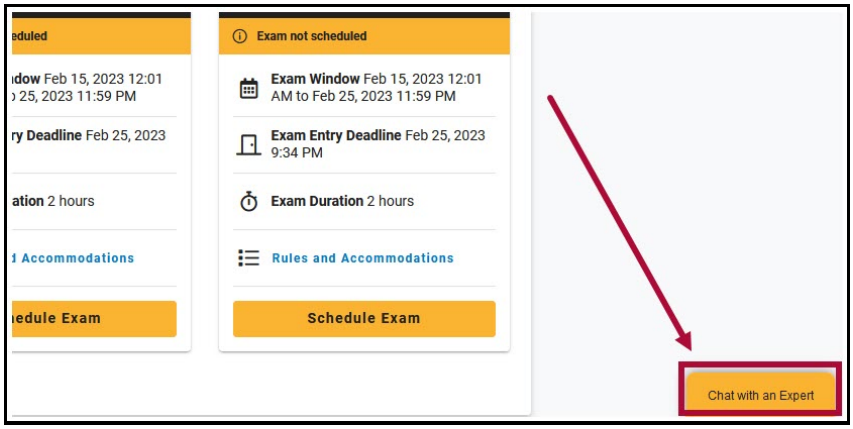
    - **Troubleshooting Guide** (https://www.examity.com/online-proctoring-troubleshooting-guide-for-test-takers-win20/)

- You can also contact **Examity Support for Test-Takers** via Phone, Email, or via Live-Chat Support. Their **Contact Information** (phone and email) is provided here:

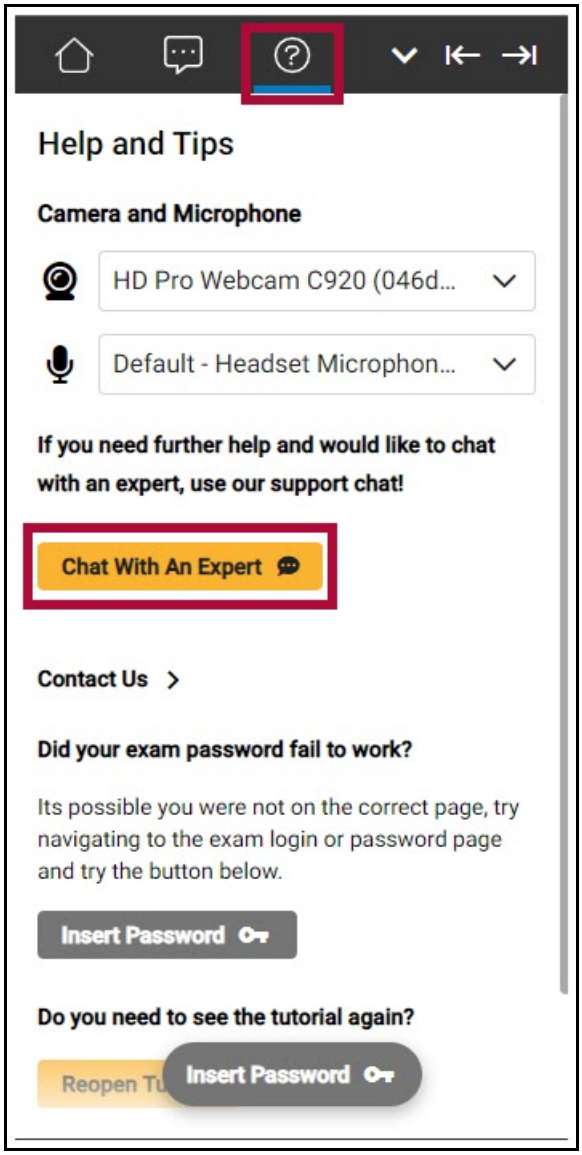
    - **Test Taker Support Contact Page** (https://www.examity.com/test-taker-contact/)

Accessing Live Chat Support

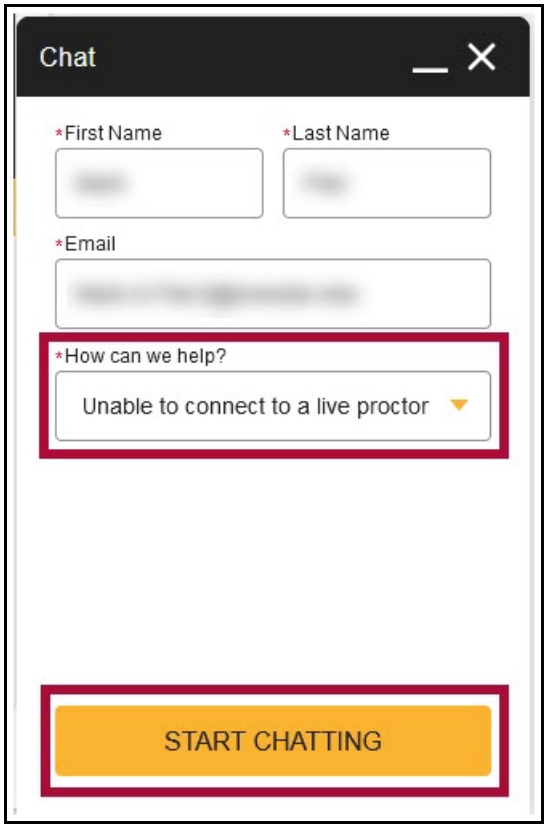
1. **24/7 Live-Chat Support** can be found on the Examity Dashboard under **[Chat with an Expert]**.



2. **Live Chat Support** is also available during an Exam in the **Examity Sidebar** by going to **Help and Tips** and clicking **[Chat With An Expert]**.



3. On the **Chat** window which opens, choose your type of issue under **How can we help?**, then click **[START CHATTING]**.


Chat
*First Name
*Last Name
*Email
*How can we help?
Unable to connect to a live proctor
START CHATTING