

Announcements

Last Modified on 03/19/2024 3:52 pm CDT

Below are the latest news and announcements from LSC-Online, as seen in the D2L Announcements widget. This page will be regularly updated, with the newest information at the top.

Spring Holiday Posted in D2L on Mar 19, 2024 3:46 PM

Reminder: Spring Holiday is March 29-31. All LSC campuses will be closed.

Turnitin Scheduled Maintenance Posted in D2L on Mar 11, 2024 12:01 AM

Turnitin will be conducting necessary maintenance on **Saturday, March 16th, from 9:00 AM-1:00 PM CST.**

During this time, Similarity Report and Turnitin Feedback Studio will be **unavailable**. Assignments should not be submitted to Turnitin or Turnitin-enabled assignment folders in D2L during this timeframe.

We apologize for any inconvenience this may cause.

Spring Break: March 11-17 Posted in D2L on Mar 5, 2024 2:01 PM

Spring Break (https://events.lonestar.edu/event/spring_breakoffices_closed) will be from March 11th through March 17th. Campuses will be closed during this time.

Pick up an extra class! Posted in D2L on Mar 4, 2024 1:39 PM

Pick up an extra class (<https://www.lonestar.edu/mini-mester-and-summer-registration>) **for the upcoming May Mini-mester and Summer sessions!** Registration for the May and Summer sessions are available beginning **March 4th.**

Spring 2024 Open House Posted in D2L on Mar 4, 2024 1:02 PM

RSVP for the Open House event (<https://www.lonestar.edu/Openhouse>) on Tuesday, April 9 from 4-7 p.m. at any of our campuses to learn about all the great opportunities LSC has to offer!

The Honors College - Apply Today! Posted in D2L on Feb 3, 2024 6:53 PM

The Honors College - apply today! (<http://LoneStar.edu/HonorsCollege>) Scholarship opportunities, travel opportunities, community opportunities, and more!

Next Start Classes Posted in D2L on Jan 22, 2024 2:23 PM

Next Start Classes: 8-14 Week Courses Available. Enroll Anytime! (<https://www.lonestar.edu/next-start>)

Turnitin Scheduled Maintenance Posted in D2L on Jan 22, 2024 12:01 AM

Turnitin will be conducting necessary maintenance on **Saturday, Jan. 27th, from 10:30 AM-2:30 PM CDT.**

During this time, services (including the D2L Turnitin integration) will be **unavailable**. Papers should not be submitted to Turnitin or Turnitin-enabled assignment folders in D2L during this time.

We apologize for any inconvenience this may cause.

Spring 2024 Semester Start Posted in D2L on Jan 8, 2024 12:01 AM

Welcome to the Spring 2024 Semester at Lone Star College!

Before you jump into your courses, we want to remind you of a few things:

Training: Students taking a fully online, online synchronous, or hybrid course for the first time are required to complete the D2L Student Training before gaining access to their courses. It is available for all students under My Courses.

Access: While you may be able to see your course listed on your D2L Homepage, you will NOT be

able to access your course on D2L until the first day of class. Please refer to your course's scheduled start date to determine if you should be able to access your course.

Support: Check out the [Virtual Learning Assistance Center \(VLAC\)](https://vlac.lonestar.edu/help) (<https://vlac.lonestar.edu/help>) by clicking **Support** on the navbar above. VLAC contains articles about D2L as well as the contact info for the IT Service Desk.

Getting Started:

- Find your instructor's syllabus. This is often located under the Content tab in your course.
- Contact your instructor with course-related questions.
- Refer to the [Good Start Checklist](https://vlac.lonestar.edu/help/good-start-checklist) (<https://vlac.lonestar.edu/help/good-start-checklist>).

Thank you for choosing Lone Star College. We wish you the greatest success in your educational journey.

IntelliWriter Scheduled Maintenance Posted in D2L on Dec 19, 2023 12:01 AM

IntelliWriter will be conducting necessary maintenance on **Thursday, Dec. 21st, from 10:00 AM-4:00 PM CDT.**

During this time, IntelliWriter will be **intermittently unavailable**.

We apologize for any inconvenience this may cause.

RESOLVED: McGraw-Hill Connect & SIMnet Issue Posted in D2L on Dec 13, 2023 2:15 PM (Edited)

UPDATE: This issue has been RESOLVED.

McGraw-Hill Connect & SIMnet are currently experiencing an unexpected service incident. Currently both Connect and SIMnet are **NOT able to be set up in new courses**, while existing integrations remain unaffected.

We sincerely apologize for the impact this disruption may be causing. We will follow up with more updates as soon as we can.

The Honors College - Apply Today Posted in D2L on Nov 3, 2023 2:34 PM

[The Honors College - apply today!](http://LoneStar.edu/HonorsCollege) (<http://LoneStar.edu/HonorsCollege>) Scholarship opportunities, travel opportunities, community opportunities, and more!

Turnitin Service Issue

Posted in D2L on Oct 31, 2023 1:18 PM (Edited)

UPDATE: This issue has been RESOLVED.

Turnitin Feedback Studio is currently experiencing an unexpected service incident.

During this time, users may have trouble logging in, or using Turnitin Feedback Studio. Users accessing Turnitin via an integration may also experience issues also.

We sincerely apologize for the impact this disruption may be causing. We will follow up with more updates as soon as we can.

Turnitin Scheduled Maintenance

Posted in D2L on Oct 25, 2023 12:01 AM

Turnitin will be conducting necessary maintenance on **Saturday, Oct. 28, from 3:00-3:30 AM CDT.**

During this time, services will be **unavailable**. Papers should not be submitted to Turnitin or Turnitin-enabled assignment folders in D2L during this time.

We apologize for any inconvenience this may cause.

Study Abroad

Posted in D2L on Oct 19, 2023 2:05 PM

Study Abroad - Summer 2024. (<https://www.lonestar.edu/study-abroad>) For more info, email LSC-StudyAbroad@LoneStar.edu ().

New Virtual Bookstore - NOW OPEN!

Posted in D2L on Oct 1, 2023 12:00 PM

New Lone Star College Virtual Bookstore (<https://www.lonestar.edu/books>) - Now Open!

Virtual Bookstore

Posted in D2L on Sep 25, 2023 12:01 AM

New Lone Star College Virtual Bookstore - Coming in October!

RESOLVED: Turnitin API Issue **Posted in D2L on Sep 3, 2023 8:30 AM (Edited)**

UPDATE: This issue has been resolved.

We are currently experiencing intermittent issues, and internal errors with Turnitin; We are working closely with Turnitin to resolve these issues quickly.

We sincerely apologize for the impact this disruption may be causing. We will follow up with more updates as soon as we can.

RESOLVED: D2L Slowness - Fall 2023 **Posted in D2L on Aug 28, 2023 10:13 AM (Edited)**

UPDATE: This issue has been resolved.

We are currently experiencing intermittent issues with D2L experiencing slowness and throwing internal errors. We are working closely with D2L to resolve these issues quickly.

We sincerely apologize for the impact this disruption may be causing. We will follow up with more updates as soon as we can.

Fall 2023 Semester Start **Posted in D2L on Aug 23, 2023 12:01 AM**

Welcome to the Fall 2023 Semester at Lone Star College!

Before you jump into your courses, we want to remind you of a few things:

Training: Students taking a fully online, online synchronous, or hybrid course for the first time are required to complete the D2L Student Training before gaining access to their courses. It is available for all students under My Courses.

Access: While you may be able to see your course listed on your D2L Homepage, you will NOT be able to access your course on D2L until the first day of class. Please refer to your course's scheduled start date to determine if you should be able to access your course.

Support: Check out this knowledge base, called the Virtual Learning Assistance Center (VLAC). VLAC contains articles about D2L as well as the contact info for the IT Service Desk.

Getting Started:

- Find your instructor's syllabus. This is often located under the Content tab in your course.
- Contact your instructor with course-related questions.

Thank you for choosing Lone Star College. We wish you the greatest success in your educational journey.

ALERT: Immediate Action Required If Using Old Browser Posted in D2L on Aug 12, 2023 4:13 PM

Dear students,

We are writing to inform you that if you received a message when logging in to D2L that "Your browser is looking a little retro" there is a critical security update for your browser. Failure to update your browser will result in your quizzes not being saved.

We understand that updating your browser can be inconvenient, but it is important for your security and the security of our campus. Newer versions of browsers often have better security measures in place to protect against online threats and vulnerabilities.

To update your browser, please follow these steps:

- Open your browser.
 - Click on the "Help" menu.
 - Select "About".
 - Your browser will check for updates and automatically install them if they are available.
- Once your browser has been updated, please close it and reopen it. Then, you should be able to access our quizzes without any problems.

If you have any questions, please do not hesitate to contact the IT Service Desk.

Thank you for your cooperation.

Turnitin Maintenance Posted in D2L on Aug 10, 2023 3:00 PM

On **August 12** (Saturday), Turnitin will be undergoing scheduled maintenance from **9:00 AM ~ 5:00 PM**.

All Turnitin services and integrations will be unavailable during this time frame.

We apologize for any inconvenience this may cause.

Fall Payment Due Aug 5th

Posted in D2L on July 25, 2023 12:01 AM

Fall 2023 payment is due on August 5th. Learn more at [LoneStar.edu/Payment](https://www.lonestar.edu/payment.htm) (<https://www.lonestar.edu/payment.htm>). Need a Payment Plan? Visit [Lonestar.edu/Payment-plan](https://www.lonestar.edu/payment-plan.htm) (<https://www.lonestar.edu/payment-plan.htm>) for more info.

RESOLVED: D2L Student Training Issue Posted in D2L on July 13, 2023 11:48 AM (Edited)

UPDATE: This issue has been resolved.

Original Message: Currently there is an issue that is impacting the 'D2L Student Training'. Students are unable to access their online courses in spite of passing the 'D2L Student Training'. We are working actively on resolving it. We appreciate your patience.

Registration Festival - Start Close, Go Far! Posted in D2L on July 12, 2023 11:59 PM

August 5 - 12

Calling all future students! Don't miss out on the exciting week starting August 5, dedicated to registration. Get ready for a series of events aimed at ensuring a seamless transition into classes on August 28.

View your campus events:

LSC-CyFair (https://www.lonestar.edu/cyfair-festival.htm)	LSC-Montgomery (https://www.lonestar.edu/montgomery-festival.htm)
LSC-Tomball (https://www.lonestar.edu/tombalfestival.htm)	LSC-Houston North (https://www.lonestar.edu/houston-north-festival.htm)
LSC-North Harris (https://www.lonestar.edu/northharris-festival.htm)	LSC-University Park (https://www.lonestar.edu/university-park-festival.htm)
LSC-Kingwood (https://www.lonestar.edu/kingwood-festival.htm)	LSC-Online (https://www.lonestar.edu/online-festival.htm)

Reminder: Set Up MFA Posted in D2L on June 13, 2023 3:35 PM

Students,

This is a friendly reminder to set up the new Multi-Factor Authentication (MFA) two-step verification process to access LSC email or other services when away from campus or not on the LSC network. This additional verification step is to increase the security of your account and will *soon be required* for all students.

Please take 5 minutes and set up your account now. Go to [LoneStar.edu/MFA-Setup](http://lonestar.edu/MFA-Setup) (<http://lonestar.edu/MFA-Setup>) to set up your verification options.

When is MFA required?

- June 20 for all students

Once MFA is required and I have not set it up, what happens?

- If you access email via a browser (<https://portal.office.com>), you will be prompted to set up MFA and will not be able to access email when not on the network or away from campus until you set it up.
- If you access email via a client app (e.g. Outlook for android/iOS, Mail for iPhone, etc.), you will not receive a prompt to set it up. Instead, **you will stop receiving email while not connected to the network or off-site until you register for MFA.** Based on our pilot group findings, you will also need to log out and log back into the client app once you register.
- **NOTE:** You should continue to receive email normally when on-site and connected to the LSC network.

For the full job aid and step-by-step instructions, go to [Setting Up Multi-Factor Authentication on Your Lone Star College Account](https://lonestar.service-now.com/sp?id=kb_article_view&sysparm_article=KB000201303) (https://lonestar.service-now.com/sp?id=kb_article_view&sysparm_article=KB000201303)

Need IT assistance?

The OTS Service Desk never closes. We're available 24/7/365 (366 days during leap years!), and we're happy to help. Go to [LoneStar.edu/ServiceCenter](https://lonestar.service-now.com/sp) (<https://lonestar.service-now.com/sp>) or call 832.813.6600 (toll-free 866.614.5014).

RESOLVED: D2L Issue Impacting Portfolio, Video Note, and SCORM Content

Posted in D2L on June 13, 2023 3:12 PM

The following issue is now RESOLVED:

Currently D2L is advising that there is an issue that is impacting the ability to access the Portfolio, the ability to record or upload Video Notes, as well as SCORM Content (including importing publisher's course cartridges into the LMS).

Services impacted are:

- Portfolio - Unavailable
 - Video Note - Unavailable
 - SCORM Content - Unavailable (Faculty only)

We are monitoring the situation and will provide an update once this issue has been resolved. We apologize for the inconvenience this has caused.

Students Ride METRO for FREE

Posted in D2L on May 25, 2023 2:00 PM

Students ride METRO free all Summer 2023 (June 1 - Aug 31). (<https://www.lonestar.edu/metro-summer-program2023>)

Financial Aid Info Sessions

Posted in D2L on May 12, 2023 1:30 PM

Join one of the Financial Aid 101 May Info Sessions! Every Tuesday and Wednesday at 12 p.m. and 4 p.m. Learn more at [LoneStar.edu/FA-Info](https://www.lonestar.edu/FA-Info) (<https://www.lonestar.edu/FA-Info>).

Summer Payment Due May 26

Posted in D2L on May 10, 2023 9:30 AM

Summer 2023 payment is due on May 26. Learn more at [LoneStar.edu/Payment](https://www.lonestar.edu/payment.htm) (<https://www.lonestar.edu/payment.htm>).

Mini-mester Payment Due May 5

Posted in D2L on Apr 28, 2023 3:00 PM

May Mini-mester payment is due on May 5. Need a payment plan? Learn more at [LoneStar.edu/Payment](https://www.lonestar.edu/payment.htm) (<https://www.lonestar.edu/payment.htm>).

Setup MFA for Student Accounts

Posted in D2L on Apr 27, 2023 2:15 PM

To: Students, Faculty, and Staff

This is a friendly reminder to set up the new Multi-Factor Authentication (MFA) two-step verification process to access LSC email or other services when away from campus or not on the LSC network. MFA is now required for all employees and will soon be required for all students. This additional verification step is to increase the security of your account.

Please take 5 minutes and set up your account now. Go to [LoneStar.edu/MFA-Setup](http://lonestar.edu/MFA-Setup) (<http://lonestar.edu/MFA-Setup>) to set up your verification options.

When is MFA required?

- April 28 for all faculty and staff
- June 20 for all students

Once MFA is required and I have not set it up, what happens?

- If you access email via a browser (<https://portal.office.com>), you will be prompted to set up MFA and will not be able to access email when not on the network or away from campus until you set it up.
- If you access email via a client app (e.g. Outlook for android/iOS, Mail for iPhone, etc.), you will not receive a prompt to set it up. Instead, **you will stop receiving email while not connected to the network or off-site until you register for MFA.** Based on our pilot group findings, you will also need to log out and log back into the client app once you register.
- **NOTE:** You should continue to receive email normally when on-site and connected to the LSC network.

For the full job aid and step-by-step instructions, go to

Setting Up Multi-Factor Authentication on Your Lone Star College Account

(https://lonestar.service-now.com/sp?id=kb_article_view&sysparm_article=KB000201303)

Need IT assistance?

The OTS Service Desk never closes. We're available 24/7/365 (366 days during leap years!), and we're happy to help.

Go to [LoneStar.edu/ServiceCenter](https://lonestar.edu/ServiceCenter) (<https://lonestar.service-now.com/sp>) or call 832.813.6600 (toll-free 866.614.5014).

Request for Feedback

Posted in D2L on Apr 18, 2023 7:00 AM

The Lone Star College Libraries are asking for your feedback!

Please take this brief survey about the library to help us evaluate our services.

Click to begin survey. (<https://forms.office.com/r/DAKjzbLkFb>)

Fall 2023 Registration is Open

Posted in D2L on Apr 6, 2023 12:01 AM

Register now for Fall! Pay Later!

Search for classes and register today at [LoneStar.edu/Registration](https://www.lonestar.edu/registration)

(<https://www.lonestar.edu/registration>).

Charges will not be assessed to your account until May 31st. Payments can be made

towards your balance once charges are assessed. Fall payment due date is August 5th. You must pay for your classes in full or enroll in a [payment plan](https://www.lonestar.edu/payment-plan.htm) before payment due date to avoid being dropped. Payment plans are available for Fall starting June 12th.

RESOLVED: VTAC/VLAC Outage & Slowness Posted in D2L on Mar 24, 2023 10:13 AM (Edited)

The issue with the support sites for [VTAC](https://vtac.lonestar.edu) and [VLAC](https://vlac.lonestar.edu/) due to a 3rd-party server issue with the hosting site **has now been marked as resolved** by the vendor. Functionality for both VTAC and VLAC has fully returned.

Original Message:

Currently, the support sites for VTAC and VLAC are experiencing intermittent slowness/outage due to a 3rd-party server issue with the hosting site. Please refer to their [status page](https://knowledgeowl.statuspage.io/) for further updates.

For details from the vendor regarding the issue, see this [Incident Report](https://knowledgeowl.statuspage.io/incidents/pr6z16m6v8lf).

We apologize for any inconvenience and appreciate your patience during this unexpected disruption in service.

New Awards Feature Posted in D2L on Mar 21, 2023 11:55 AM

You will soon be able share achievements from the Awards tool directly to your LinkedIn profile. [Instructions are available in VLAC](https://vlac.lonestar.edu/help/b450).

This new feature will be available starting on **March 24th**.

Announcements are only saved for one year before they are removed from this list.
