

Microsoft 365 FAQs

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1. When will the D2L email system be retired?

A. The D2L email system will be retired on ***December 18, 2024***.

2. Can I still use the D2L email system after August 15, 2024?

A. Yes, the D2L email system will still be available until December 18, 2024. However, it's encouraged to start using the new Microsoft 365 widget within D2L to familiarize yourself with it before the D2L email system is retired.

3. What should I do to prepare for the D2L email system retirement?

A. Students should start using the new Microsoft 365 widget within D2L to familiarize themselves with its features. **Any important emails from the D2L email system should be forwarded to your Lone Star College email inbox before December 18, 2024**, to ensure no important information is lost.

4. What happens if I do not forward my D2L emails before the system is retired?

A. ***If you do not forward your D2L emails before the system is retired on December 18, 2024, you will lose access to those emails***. It is strongly recommended to forward any important emails to your LSC email account well before the retirement date to ensure you retain any necessary information.

5. Will students be required to use the LSC email through D2L for all course communications?

A. Please contact your instructor to find out which email system they prefer for the Fall 2024 semester.

6. After December 18, can I still email my classmates through the D2L Classlist?

A. Yes, after the transition is complete, you will still be able to email your classmates through the **D2L Classlist**, and it will populate with your classmates' Lone Star College Email address, instead of their D2L email address.

7. Is the LSC email accessible from devices other than my computer?

A. Yes, you can access your LSC email, along with the Outlook calendar and OneDrive files, from any device with internet access through the D2L Microsoft 365 widget, providing flexibility and convenience for managing your communications on the go.
